<b>Course Title</b>	!	Principles of Management
<b>Course Code Number</b>		MGT 311
Year/Semester		I/I
Credit Hour		03
Course Obje		
Main Object	tive	This course is an introduction to the management function. It
		presents a thorough and systematic coverage of management theory and practice. It focuses on the basic roles, skills and functions of management, with special attention to managerial responsibility for effective and efficient achievement of goals it will focus on the theory and fundamental concepts of management including planning, organization, leadership, and control.
<b>Enabling Ob</b>	jectives	After the completion of all the learning units of this course, participants will be able to:
		<ul> <li>Understand the historical development, theoretical aspects and practice application of basic managerial process</li> <li>Understand the foundations of planning and effective decision-making.</li> <li>Identify essential elements associated with individual and group behavior, work teams, motivation and rewards, leadership styles, and interpersonal communication.</li> </ul>
		<ul> <li>Analyze the importance of the controlling function and operations management in an organization.</li> </ul>
Learning	Learning	Contents
Unit (LU)	Hours (LH)	
LU 1	LH 6	Introduction
		Meaning, Functions, Principles, Importance, Nature and Scope of
		Management, Basic Managerial Roles and Skills, Relations of
		Management with other Disciplines, Management as a Science,
		Art or Profession, Approaches to Management- Classical,
		Behavioral System and Contingency Approaches
LU 2	LH 8	Planning
		Meaning, Nature, Purpose, Functions, Types and Steps,
		Limitations, Management by Objectives, Meaning, Importance of
LU 3	1 11 0	Decision Making, Process and Types of Decision Making
LU 3	LH 8	Organizing and Departmentation Organizational Chart, Formal and Informal Organization,
		Organizing Principles, Span of Management, Factors Determining
		Effective Span, Definition and Types of Authority, Responsibility
		and Accountability, Delegation, Meaning of Departmentation,
		Departmentation by Function, Territory, Product / Service,
		Customer Group and Matrix Organization
LU 4	LH 9	Staffing and Directing

	Staffing: Definition, Human Recourse Management, Factors
	Affecting Staffing, Recruitment, Selection, Training, Performance
	Appraisal, Job Design
	<b>Directing</b> : Nature, Principles, Function, Techniques and
	Importance
LH 10	Motivation and Leadership
	Nature, Process and Significance of Motivation, Theories of
	Motivation (The need hierarchy, hygiene and two factor theory),
	Managing and Leading, Leadership Styles, Leadership Traits,
	Leadership Theories, Significance
LH 7	Management Control
	Meaning, Nature, Purpose, Process of Controlling, Types of
	Control (Feed Forward Control, Concurrent Control, Feedback
	Control), Prerequisites of Effective Control System, Resistance to
	Control, Controlling Techniques, Budget and Non-Budgetary
	Control Devices
	1. Robbins, (2009), Fundamentals of Management: Essential
	Concepts and Applications, 6th Edition, Pearson Education
	2. Stoner, Freeman and Gilbert Jr. (2010) Management, 8th
	Edition, Pearson Education.
	3. Koontz, H. (2008) Essentials of Management, Mc Graw Hill
	Education.
	4. Gupta, C. B (2008), Management Concepts and Practices,
	Sulatan Chand and New Delhi

Net Contact Hour is 48 excluding the exams and tests. evaluation Module: 50 percent will be assessed through the internal evaluation and 50 percent will be assessed through end semester examination

Course Title	<u>.</u>	Financial Accounting
Course Code Number		MGT 312
Year/Semester		I/I
Credit Hours		03
Course Obje	ectives:	
Main Object	tive	The main objective of the course is to instruct students to apply
Enabling Objectives		accounting theory, standards, principles and procedures to practical accounting problems in the elementary topical areas covered in the course. Introduce an Accounting methods and their use as an orderly means of recording, classifying, and presenting useful information from a mass of data derived from transactions and events affecting business.  After completion of all the learning units of the course,
		<ul> <li>participants will be able to;</li> <li>To understand and apply the accounting methods in real life business.</li> <li>To prepare and presenting the Financial Statement</li> <li>To identify and explain the effects of accruals and deferrals in real business setting.</li> </ul>
Learning	Learning	Contents
Unit (LU) LU 1	Hours (LH) LH 4	Introduction
EU I	EH 4	Meaning, Objectives Necessity of Accounting, Basic Accounting Terms, Accounting Principles, Accounting Information, Users of Accounting Information, Financial Statement: Concept and Objectives, Generally Accepted Accounting Principles. Accounting Concept: Business Entity, Matching, Cost, Revenue, Money Measurement, Accounting Period, Accounting Vs Book Keeping.
LU 2	LH 12	Recording and Summarizing of the Transaction:
		Concept, Features and Advantage of Double Entry Book-Keeping System, Accounting Cycle/ Process, Accounting Equation, Types of Accounts, Rules for Debit and Credit, Meaning and Objectives of Journal Entry and Journalizing Ledger: Meaning, Objectives, Account Formats (T Format and Self Balancing Format), Posting into Ledger, Balancing and Closing of Ledger Accounts.  Subsidiary Books: Meaning and Nature, Purchase Book, Sales Book, Purchase Return Book, Sales Return Book, Cash Book and Petty Cash Book.
LU 3	LH 6	Bank Reconciliation Statement and Depreciation
200		Preparation of Simple Bank Reconciliation Statement.

		Depreciation: Meaning, Need and Important Methods of Charging Depreciation (WDV and SLM)
LU 4	LH 3	Reserve / Provision and Capital/ Revenue Concept Concept and Objectives of Reserve and Provision, Maintaining General Reserve, Provision for Bad Debt, Provision for Discount on Debtors and Creditors Concept, Types and Differences in Capital and Revenue, Capital and Revenue Receipts, Expenditures, Profits and Losses
LU 5	LH 10	Final Account Nature and Significance of Final Account, Company Final Account: Trading Account, Profit and Loss Account, Profit and Loss Appropriation Account and Balance Sheet Meaning and Significance of Work Sheet, Adjusting Entries, Opening and Closing Entries, Preparation of Work Sheet
LU 6	LH 4	Income Statement Concept and Component of Income Statement, Preparation of Single Step and Multi Step Income Statement, Statement of Retained Earning
LU 7	LH 7	Statement of Cash Flows Concept and Significance of Cash Flow Statement, Cash Flows Activities: Operating, Investing and Financing Activities, Preparation of Cash Flow Statement: Direct and Indirect Method
LU 8	LH 2	Annual Report Meaning and Component of an Annual Report
References		<ol> <li>R. Narayan Swamy: FinacialAccouting: A Managerical Perspective, Prentice Hall of India</li> <li>Garry A. Porter and Curtis L. Norton (2007) Financial Accounting: The Impact on Decision Makers</li> </ol>

Net Contact Hour is 48 excluding the exams and tests.

evaluation Module: 50 percent will be assessed through the internal evaluation and 50 percent will be assessed through end semester examination

Course Title		Basic Mathematics
<b>Course Code Number</b>		MGT 313
Year/Semester		I/I
<b>Credit Hour</b>	'S	03
Course Obje	ectives:	
Main Object	tive	This Course is intended to give students an understanding of and competence in some further aspects of mathematics which are applicable to the real world. The course contains fundamental ideas of algebra and calculus.
Enabling Objectives		<ul> <li>After completion of all the learning units of the course, participants will be able to;</li> <li>Collect, organize, and represent data sets that have one or more variables</li> <li>Understand basic statistics (mean, median, mode, and range)</li> </ul>
		<ul> <li>and the meaning of probability.</li> <li>Demonstrate proficiency in the use of mathematics to formulate and solve problems.</li> </ul>
Learning	Learning	Contents
Unit (LU) LU 1	Hours (LH) LH 10	Sets and Real Number System
		Solving of 2 Variable Equations and quadratic Equation, Sets; Introduction Representation, Types, Operations, Number of Elements in a Set and Problems Relating Up to Three Sets, Venn Diagram.  Sets of Number: - Natural Numbers Integers, Retinal and Irrational Numbers real Numbers (Introduction and Examples Only) Representation of Real Number on the Real Line. Inequalities and Their Propertied Verification Only, Intervals Modulus of a Real Number and Their Properties, Linear Programming
LU 2	LH 7	Functions and Graph Mathematics Finance Introduction, Domain Range, Types of Function (Linear Quadratic, Exponential and Logarithmic) and Their Graphs, Problems Involving Cost Revenue, Profit / Loss, Inverses Function, Limit of a Function (Excluding Trigonometric Function)
LU 3	LH 24	Calculus Derivatives and its Application:- Derivatives of the Function (Including Trigonometric), Second Derivatives, and Their Uses For Optimality Partial Derivatives and its Uses For Optimality of UP to Variables, Marginal Cost / Remove / Profit Elasticity of Demand Integration:- Integration of Algebraic, Logarithmic and Exponential Function

		Methods off Integration, Subtraction Integration by Parts,
		Definite Integrates, Consumers and Produces Purples
		Martix and Determinant
		Introduction, Algebra of Martix (Sum and Product), Word
		Problems Relating to Matrix Operation, Inverse Matrix,
		Determinations, Introduction, Properties, Problem Related to
		Properties Determinants, Grammar's Rules, Application For Up
		to Three Variables Equations, Word Problems
LU 4	LH 7	Mathematics of Finance
		Laws of Indices, Logarithm Review & Simple Interest
		(Introduction, Formula, Simple Problem, Compound Interest,
		Compound Deprecation Annuities
Refe	erences	1. Budnick, F. S (1993), Applied Mathematics for Business,
		Economic and Social Sciences New Delhi MC Graw Hill,
		INC.
		2. Shrestha,K.K and Thagurathi R.K (2008) Applied
		Mathematics, Second Edition , Buddha Academic
		Enterprises, Kathmandu.
		3. Bajracharya, B.C (2063) Business Mathematics, M. K
		Publishers and Distributers, Bhotahity, Kathmandu, Nepal.
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Net Contact Hour is 48 excluding the exams and tests. evaluation Module: 50 percent will be assessed through the internal evaluation and 50 percent will be assessed through end semester examination

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LU 4	LH 13	Assumptions, Properties, Budget Line, Consumer's Equilibrium, price Effect and Income Effects: Normal and Inferior Goods, substitution Effect, Decomposition of price Effect on Income and Substitution Effects, Applications:- Tax and Subsidy, Income leisure choice of worker, Numerical Case Studies  Theory of Firm
		Production Analysis:- Production Function(with Cobb –
		Douglas production Function), Production Function with one Variable Input, ISO-quant: MRTS, properties, ISO-cost Line and optimal Employment of Two Inputs, Laws of Returns to Scale, Economies of scope, Numerical Care Studies cost and cost curves, Numerical case studies, Various concepts of cost (Explicit and Implicit costs, opportunity cost, Accounting and Economic costs), Behaviour of short- run Average and Marginal cost curves, Behaviour of Long- run Average and Marginal cost curves, Concept of Economies and Diseconomies of scale
		concept of L- shaped LAC . Numerical Case Studies
LU 5	LH 9	Theory of Product Pricing
		Business profit VS Economic profit, profit Maximization and Equilibrium of Firm (TR-TC Approach and MR-MC Approach), Perfect Competition:- Characteristics, Short-run and Long-run Equilibrium, Monopolistic Competition:- Characteristics, Short-run and Long-run Equilibrium, :- Characteristics, Short-run and Long-run Equilibrium, Price Discrimination:- Conditions and Degrees, Oligopoly: - Characteristics, Concept of Cartel and Price Leadership, Numerical Case Studies.
LU 6	LH 7	Theory of Factor Pricing
		Modern Theory of Rent, Marginal Productivity Theory of Wages, Loan -able Funds and Liquidity preference Theories of Interest, Dynamic and Innovation Theories of profit, Earnings and Discrimination, Determinants of Equilibrium wages, The Economics of Labour Market Discrimination, Minimum Wage Laws, Unions and Efficiency of Wages,
Refe	rences	1. Kreps, D. (2009) Micro economics of Managers, 1st edition
		<ul> <li>Viva Books ltd.</li> <li>2. Dwivedi, D.N. (2008) Managerial Economics, 7<sup>th</sup> edition, Vikas publishing House</li> <li>3. Samuelson, P and N Nordhaus W.(2009) Ecomomics, 18<sup>th</sup> Edition, Mc Graw Hill education</li> </ul>

Net Contact Hour is 48 excluding the exams and tests.

evaluation Module: 50 percent will be assessed through the internal evaluation and 50 percent will be assessed through end semester examination

<b>Course Title</b>		Computers in Management
Course Code Number		MGT 315
Year/Semester		I/I
Credit Hours		03
<b>Course Object</b>	ives:	
Main Objectives  Enabling Objectives		This module is designed to provide an introduction to computing for students planning a business career or who are likely to work in an office environment. It will provide students with experience in using a range of computer software packages, and help them develop skills in the choice and use of computing tools for various tasks. The main focus of this course is on business applications of software, including word processing, spreadsheets which will be taught during Practical Labs.  After completion of all the learning units of the course,
Learning	Learning	<ul> <li>participants will be able to</li> <li>Identify different input and output devices computer system</li> <li>Understand the basic difference betweenInternet, Intranat and Extranet</li> <li>Understand the business Application of Computer system</li> </ul> Contents
Unit (LU)	Hours (LH)	Contents
LU 1	LH 6	Computer and Computer Software Introduction to Computer, Generations, Characteristics and Components of a Computer, How Computer works; Input and Output Devices (name and function only) Software Development, Programming Languages, General Software Features and Trends, Relationship between Hardware and Software, Types of Software
LU 2	LH 12	Internet, Intranet & Extranet Internet: - Evolution, Application of Internet, World Wide web, web — Browser, E-mail. Search Engine URL and Domain Name System, Internet Protocols — TCP/IP, HTTP, FTP and Telnet, Web pages and HTML Intranet: - Introduction, Characteristics Business Values of Intranet, Drawbacks Technical Infrastructure of Intranet Planning an Intranet. Extranet: - Introduction, Structure of Extranet, Extranet Products and Services, Benefits, Business Models of Extranet Application.
LU 3	LH 5	Geographic Information System Introduction, How GIS Works, Geographic References, Vector and Raster Models, Components of GIS, Data for GIS, GIS and

		Related Technologies, What can GIS do for Your GIS in
		Everyday Life Global Positioning System (GPS).
LU 4	LH 6	Enterprise Resource Planning (ERP)
20.		Introduction; History, Reasons for the Growth of ERP Market,
		Advantages of ERP; Successful ERP Implementation, ERP to
		ERP II – Bringing ERP to the Enterprise
LU 5	LH 7	Supply Chain Management
		Introduction, Evolution, Elements, Sharing Data and Gut
		Instincts Electronically, Improvements in SCM, SCM and
		Retailers, Advantages
LU 6	LH 6	Customer Relationship Management
		Introduction, Function, Components (Operational, Analytical
		and Collaborative), Use, Futures and Functions of CRM
		System (Technology Enabled Management, Marketing
		Resources Management, Segment and List Management, Call
		Center Management, Trade Promotion Management, Lead
T T T #	1116	Management, Marketing Analytics); Benefit of CRM.
LU 7	LH 6	Computer in Business and Industry
		Introduction, Office Automation, Ergonomics, Office Automation Technologies, Office Automation System (Text
		Management Business Analysis, Document Management,
		Networks Communication Management) Transaction
		Processing, Centralized Transaction Processing, Client/ Server
		System , Client / Server Software, Distributed Computing ,
		Tools for Management Control (Decision Support System,
		Executive In formations System, Geographical Information
		System, On – Line Analytical Processing, Data Ware Housing,
		Data Mining.
Refer	ences	1. Fundamentals of Information Technology, 2 <sup>nd</sup> Edition,
		Alexis Leon / Mathews Leon , Vikas Publishing
		2. Computer House PVT.Ltd. Fundamentals, Fourth Edition,
		Pradeep K. Sinha, PritSinha, BPB Publications.
		3. DewanBhusan(2002), Managing Information Technology,
		Vikas Publishing House, New Delhi.
		I I

Net Contact Hour is 48 excluding the exams and tests.

Evaluation Module: 50 percent will be assessed through the internal evaluation and 50 percent will be assessed through end semester examination

Course Title		Business English
Course Code Number		MGT 316
Year/Semester		I/I
Credit Hours		03
Course Ob	jective	
Main objec	ctive	The focus of the course is to develop communicative competence, that is, the
		ability to communicate in English according to the situation, purpose and
		roles of the participants.
		More specially, the course will develops four skills of listening, speaking,
		reading and writing as well as improving pronunication and building
	<b>.</b>	vocabulary.
Enabling o	bjectives	After completion of all the learning units of the course, participants will be
		able to:
		• Exchanging personal information
		Describing positive and negative features, making comparisons
		expressing likes and dislikes
-	I	Introduce themselves,
Learning	Learning	contents
Unit (LU)	Hours (LH)	Decade skildle od soministerom oce
LU 1	LH 3	People, childhood, reminiscences: Introducing yourself, talking about yourself, exchanging personal
		information, remembering your childhood, asking about someone's childhood
1112	1115	
LU 2	LH 5	Trasporation, trasportation problems, city services
		Talking about transportation and transportation problems, evaluating city services, asking for and giving information
LU 3	LH 5	Houses and apartments, lifestyle changes, wishes
LO 3		Describing positive and negative features, making comparisons, talking about
		lifestyle changes, expressing wishes
LU 4	LH 4	Food, recipes, instructions, cooking methods
		Taking about food, expressing likes and dislikes, describing a favorite snack,
		giving instructions
LU 5	LH 5	Travel, vacations, plans
		Describing vacations plans, giving travel advice, planning a vacation
LU 6	LH 5	Complaints, household chores, requests, excuses, apologies
		Making request, accepting and refusing requests, complaining, apologizing,
		giving excuses
LU 7	LH 5	Technology, instructions
T T C		Describing technology, giving instructions, giving advice
LU 8	LH 4	Holidays, festivals, customs, celebrations
TITO	7 77 2	Describing holidays, festivals, customs, and special events
LU 9	LH 3	Life in the past, present, and future, changes and contrasts, consequences
ΤΤΙ 10	1112	Talking about change, comparing time periods, describing possibilities
LU 10	LH 3	Abilities and skills, job preferences, personality traits, careers  Describing ability and skills, talking about job preferences, personality traits
LU 11	LH 3	Entertainment, movies and books, reactions and opinions
		Describing movies and books, talking about actors and actresses, asking for
		and giving reactions and opinions
		and giving reactions and opinions

LU 12	LH 3	Requests, excuses, invitations "white lies"
		Reporting what people say, making requests, making invitations and excuses
Reference		1. Richards, J.C., Hull, J. & Proctor, S. (2012). New Interchange 2 (Student
		Book). New Delhi: Cambridge University Press.

Net Contact Hour is 48 excluding the exams and tests.

Evaluation Module: 50 percent will be assessed through the internal evaluation and 50 percent will be assessed through end semester examination.

<b>Course Title</b>		Microsoft Office Practical
Course Code Number		MGT 317
Year/Semester		I/I
Credit Hours		00
Course Object	etives:	
Main Objective		This course is designed to provide students with experience in using a range of computer software packages, and help them develop skills in the choice and use of computing tools for various tasks. The main focus of this course is on business applications of software, including word processing, spreadsheets which will be taught during Practical Labs.
Enabling Objectives		After completion of all the learning units of the course, participants will be able to  • perform different activities like inserting table, footnotes, creating, priniting and editing MS word documents  • create spreadsheet and insert different builtin functions and logical operation formula.  • make powerpoint slides for presentation.
Learning	Learning	Contents
Unit (LU)	Hours (LH)	
LU 1	LH 15	MS Word Creating, Navigating and Editing Word Documents, Formatting Text of a Document, Formatting, Viewing and Printing a Document, Inserting and Removing Page Breaks, Insert Header and Footers Viewing a Document, Insert and Removing Page set up of a Document, Printing a Document, Working With Tables and Graphics, Working With Objects, Mail Merge and Labels, Spelling and Grammar Tools, Autocorrect, auto Format, Inserting Endnotes and Footnotes, Working With Comments, Inserting Comments, Creating Index and Tables From the Content of Document, Counting Words Macro Saving Documents With Passwords
LU 2	LH 23	Introduction to Excel
		<ul> <li>Concept of Workbook, Worksheet, Work Space</li> <li>Formatting Workbook, Conditioning Formatting, Sorting Data</li> <li>What if analysis, Goal Seek, Scenario, Project Work Sheet, Types of Errors, Functions &amp; Formulas:-</li> <li>Mathematical Round, Ceil Floor, Fact, Subtotal, Sum, Submit</li> <li>Logical – AND, OR, Not</li> </ul>

		Statistical :- Min, Max, Avg, Count if
		• Text Concatenate, Exact, Find Left, Right, Len Lower, Upper, Trim
		Took Up :- H look up, V lookup
		• Date and time: - Date, Day, Days 360, Hour, Minute, Now, Second
		Time.
LU 3	LH 10	Ms Power Point
		Creating, Browsing & Saving Presentation, Editing & Formatting Slides,
		Linking Multiple Slides Using Hyperlinks and Advance Buttons, Using
		Slide Layouts, Adding Notes to the Slides, Editing and Formatting
		Slides, Working With Slide Masters, Inserting Objects on the Slide,
		Animating Objects, Slide Transitions, Choosing Preset Animations,
		triggering Animations, applying Sound Effects to Animation Effects,
		Playing Videos, Rehearsing Timings, Slide Show, Slide Show Options
		(Using Pen Pointer, Highlighter), Pack & go, Custom Show
References		1. Microsoft Office 2003 Complete, BPB Publication
		2. Office 2003 in Simple Steps Dream Tech Presss
		3. Microsoft Office XP – Fast & Easy, Diane Koers, Prentice Hall of
		India Private Limited, 2001.

Net Contact Hour is 48 excluding the exams and tests.

Evaluation Module: 50 percent will be assessed through the internal evaluation and 50 percent will be assessed through end semester examination

<b>Course Title</b>		<b>Business Communication</b>
Course Code Number		MGT 321
Year/Semester		I/II
Credit Hours		03
Course Objec	tives:	
Main Objective		This course is designed to give students a comprehensive view of communication, its scope and importance in business, and the role of communication in establishing a favorable outside the firm environment, as well as an effective internal communications program.
Enabling Objectives		<ul> <li>After completion of all the learning units of the course, participants will be able to:</li> <li>Understand and demonstrate the use of basic and advanced proper writing techniques that today's technology demands.</li> <li>Write effective and concise Business letters and memos,</li> <li>Prepare informal and formal reports,</li> <li>Demonstrate competency in the fundamentals of business Letters Writing, reporting, Proposal and research.</li> <li>Demonstrate understanding of the Business etiquette</li> </ul>
Learning Unit (LU)	Learning Hours (LH)	Contents
LU 1	LH 6	Introduction Introduction to Business Communication: Basic Form of Communication, Process of Communication, Principles of Effective Business Communication, 7Cs, Media of Communication, Types of Communication, Barriers to Communication, Enhancing Speaking, Listening and Reading Skills.  Comments, Creating Index and Tables From the Content of Document, Counting Words Macro Saving Documents With Passwords
LU 2	LH 8	Correctness of Communication  The Nature of Correctness, Standards For Punctuation, Standards for Grammar (Adjective- Adverb Confusion, Subject- Verb Agreement, Adverbial Noun Clause), Sentence Fragment, Pronouns, Tense, Words Often Confused, Word often Misspell.
LU 3	LH 14	<b>Business Correspondence</b>

		Memos( Purpose and Criteria for Writing Memos), Email-Importance and Techniques of Writing Email Letters-Components, Letter Formats and Criteria for Different Type of Letters, (Letter of Inquiry, Cover Letter, Good News Letters, Bad News Letters, Persuasive Request Letters, Complaint Letters, Adjustment Letters, Sales Letters, Letters of Acknowledges), Circular Notice Agenda and Minutes of Meetings.
LU 4	LH 14	Report and Proposals
		Report: Definition, Purpose, Types of Reports (Trip Reports, Progress Reports, Lab Reports, Incident Reports, Meeting Minutes), Process, (Pre Writing Research Techniques, Writing and Rewriting)  Proposals: Definition, Purpose, Title Page, Cover Letter, Tables of Contents, List of Illustration, Abstract, Introduction, Discussion, Glossary, References, Appendix, Process (Pre Writing, Writing, Rewriting).
LU 5	LH 6	Business Etiquette
LU 5	LH 6	Business Manners, Office Protocol and Etiquette, Professional
LU 5	LH 6	Business Manners, Office Protocol and Etiquette, Professional Conduct, Use of Courteous Phrases in the Work Place, Proper
LU 5	LH 6	Business Manners, Office Protocol and Etiquette, Professional Conduct, Use of Courteous Phrases in the Work Place, Proper way to Make Introduction, Business Dress, Grooming,
LU 5	LH 6	Business Manners, Office Protocol and Etiquette, Professional Conduct, Use of Courteous Phrases in the Work Place, Proper
	LH 6	Business Manners, Office Protocol and Etiquette, Professional Conduct, Use of Courteous Phrases in the Work Place, Proper way to Make Introduction, Business Dress, Grooming, Handling, Business Meeting and Dining Etiquette- Attending Business Fundamentals, Etiquette in Meetings, Banquet Etiquette.
LU 5 References	LH 6	Business Manners, Office Protocol and Etiquette, Professional Conduct, Use of Courteous Phrases in the Work Place, Proper way to Make Introduction, Business Dress, Grooming, Handling, Business Meeting and Dining Etiquette- Attending Business Fundamentals, Etiquette in Meetings, Banquet Etiquette.  1. Change, Lillian Hunt and Jeenethe Martin, The Essential
	LH 6	Business Manners, Office Protocol and Etiquette, Professional Conduct, Use of Courteous Phrases in the Work Place, Proper way to Make Introduction, Business Dress, Grooming, Handling, Business Meeting and Dining Etiquette- Attending Business Fundamentals, Etiquette in Meetings, Banquet Etiquette.  1. Change, Lillian Hunt and Jeenethe Martin, The Essential Guide to Business Etiquette.
	LH 6	Business Manners, Office Protocol and Etiquette, Professional Conduct, Use of Courteous Phrases in the Work Place, Proper way to Make Introduction, Business Dress, Grooming, Handling, Business Meeting and Dining Etiquette- Attending Business Fundamentals, Etiquette in Meetings, Banquet Etiquette.  1. Change, Lillian Hunt and Jeenethe Martin, The Essential Guide to Business Etiquette.  2. Boove, C.L. Thill J.V. andChaturvedi, M. (2009), Business
	LH 6	Business Manners, Office Protocol and Etiquette, Professional Conduct, Use of Courteous Phrases in the Work Place, Proper way to Make Introduction, Business Dress, Grooming, Handling, Business Meeting and Dining Etiquette- Attending Business Fundamentals, Etiquette in Meetings, Banquet Etiquette.  1. Change, Lillian Hunt and Jeenethe Martin, The Essential Guide to Business Etiquette.  2. Boove, C.L. Thill J.V. andChaturvedi, M. (2009), Business Communication Today Pearson Education.
	LH 6	Business Manners, Office Protocol and Etiquette, Professional Conduct, Use of Courteous Phrases in the Work Place, Proper way to Make Introduction, Business Dress, Grooming, Handling, Business Meeting and Dining Etiquette- Attending Business Fundamentals, Etiquette in Meetings, Banquet Etiquette.  1. Change, Lillian Hunt and Jeenethe Martin, The Essential Guide to Business Etiquette.  2. Boove, C.L. Thill J.V. andChaturvedi, M. (2009), Business
	LH 6	Business Manners, Office Protocol and Etiquette, Professional Conduct, Use of Courteous Phrases in the Work Place, Proper way to Make Introduction, Business Dress, Grooming, Handling, Business Meeting and Dining Etiquette- Attending Business Fundamentals, Etiquette in Meetings, Banquet Etiquette.  1. Change, Lillian Hunt and Jeenethe Martin, The Essential Guide to Business Etiquette.  2. Boove, C.L. Thill J.V. andChaturvedi, M. (2009), Business Communication Today Pearson Education.  3. Technical Communication- Principles and Practice, O.U.P,
	LH 6	Business Manners, Office Protocol and Etiquette, Professional Conduct, Use of Courteous Phrases in the Work Place, Proper way to Make Introduction, Business Dress, Grooming, Handling, Business Meeting and Dining Etiquette- Attending Business Fundamentals, Etiquette in Meetings, Banquet Etiquette.  1. Change, Lillian Hunt and Jeenethe Martin, The Essential Guide to Business Etiquette.  2. Boove, C.L. Thill J.V. andChaturvedi, M. (2009), Business Communication Today Pearson Education.  3. Technical Communication- Principles and Practice, O.U.P, New Delhi, 2007, Raman Meenakshi and Sharma Sangeeta.
	LH 6	<ul> <li>Business Manners, Office Protocol and Etiquette, Professional Conduct, Use of Courteous Phrases in the Work Place, Proper way to Make Introduction, Business Dress, Grooming, Handling, Business Meeting and Dining Etiquette- Attending Business Fundamentals, Etiquette in Meetings, Banquet Etiquette.</li> <li>1. Change, Lillian Hunt and Jeenethe Martin, The Essential Guide to Business Etiquette.</li> <li>2. Boove, C.L. Thill J.V. andChaturvedi, M. (2009), Business Communication Today Pearson Education.</li> <li>3. Technical Communication- Principles and Practice, O.U.P, New Delhi, 2007, Raman Meenakshi and Sharma Sangeeta.</li> <li>4. Murphy and Hilde Brand, 2008, Effective Business Communication, Mc Graw Hill Education.</li> <li>5. Mc Geaw, S.J.(2008), Basic Manegerial Skills for All, 8th</li> </ul>
	LH 6	<ul> <li>Business Manners, Office Protocol and Etiquette, Professional Conduct, Use of Courteous Phrases in the Work Place, Proper way to Make Introduction, Business Dress, Grooming, Handling, Business Meeting and Dining Etiquette- Attending Business Fundamentals, Etiquette in Meetings, Banquet Etiquette.</li> <li>1. Change, Lillian Hunt and Jeenethe Martin, The Essential Guide to Business Etiquette.</li> <li>2. Boove, C.L. Thill J.V. andChaturvedi, M. (2009), Business Communication Today Pearson Education.</li> <li>3. Technical Communication- Principles and Practice, O.U.P, New Delhi, 2007, Raman Meenakshi and Sharma Sangeeta.</li> <li>4. Murphy and Hilde Brand, 2008, Effective Business Communication, Mc Graw Hill Education.</li> </ul>

Net Contact Hour is 48 excluding the exams and tests.

Evaluation Module: 50 percent will be assessed through the internal evaluation and 50 percent will be assessed through end semester examination

Course Title	,	Business Statistics - I
<b>Course Cod</b>	e Number	MGT 322
Year/Semes	ter	I/II
Credit Hours		03
Course Obje	ectives:	
Main Objective		This course is designed to familiarize students with the scope and application of statistical analysis. It focuses on the application of data analytic, quantitative tools in business decisions.
Enabling Objectives		<ul> <li>After completion of all the learning units of the course, participants will be able to:</li> <li>Disseminate the Knowledge of descriptive as well as some Inferential Statistical tools focusing in Business and Management decision making problems.</li> <li>Explain the concepts and statistical techniques used to analyze business data.</li> <li>Use the essential tools of applied statistics, including data analysis, basic probability, probability models (distributions), sampling theory, point and confidence interval estimation, hypothesis testing, analysis of variance, linear regression and correlation, and multiple regression.</li> <li>Apply statistical methodology properly in their future academic and professional careers.</li> <li>Use statistical analysis as decision support in all areas of business; customer service, production operations</li> </ul>
Learning Unit (LU)	Learning Hours (LH)	management, and quality control  Contents
LU 1	LH 3	Introduction to Statistics
	LIII	History and Development of Statistics, Definitions of Statistics, Fundamental Elements of Statistical Analysis, Scope and Laminations of Statistics, Misuse of Statistics.
LU 2	LH 4	Measurement and Scales Nominal, Ordinal, Interval and Ratio Scales, Variable, Types of Variable: Quantitative and Categorical Variables; Discrete and Continuous Variables.
LU 3	LH 3	Data Sources Primary and Secondary Sources of Data, Procedures of Collecting Primary Data, Measure Sources of Secondary Data, Data Quality, Editing and Coding of the Data.
LU 4	LH 3	Presentation of Data Tabulation, Graph of Frequency Distribution, Histogram, Frequency polygon, Frequency Curves, Graph of Times Series Data, Stem and Leaf Display, Pie- Chart.

LU 5	LH 8	Summary Measures
		Measures of Central Tendency: Mean, Median, Quartiles,
		Mode Measures of Variation: Rang, Inter – Quartile Range,
		Standard Deviation, Coefficient of Variation, Shape of The
		Distribution Skewness and Kurtosis and Kurtosis Using
		Moments, Exploring Data Analysis: Box and Whisker Plots,
		Five Number Summary .
LU 6	LH 5	Probability
		Concept of Probability, Approaches of Probability, Additive
		Law of Probability, Multiplicative Law of Probability, Marginal
T T T =	T TT 2	and Joint Probabilities, Baye's Theorem and Their Applications.
LU 7	LH 3	Random Variables
		Discrete and Continuous Random Variables, Mathematical
LU 8	LH 6	Expectations for Discrete and Continuous Variables.
LUS	LHO	<b>Discrete and Continuous Probability Distributions</b> Binomial and Poisson distribution, Normal Distribution and
		Their Applications
		Then Applications
1110	1 11 /	Estimation
LU 9	LH 4	Estimation  Basic Concept of Sampling Population Sampling Frame
LU 9	LH 4	Basic Concept of Sampling: Population, Sampling Frame,
LU 9	LH 4	
LU 9	LH 4	Basic Concept of Sampling: Population, Sampling Frame, Census and Sample Survey, Concept of Statistic and Parameter,
		Basic Concept of Sampling: Population, Sampling Frame, Census and Sample Survey, Concept of Statistic and Parameter, Point Estimates and Interval Estimates
		Basic Concept of Sampling: Population, Sampling Frame, Census and Sample Survey, Concept of Statistic and Parameter, Point Estimates and Interval Estimates  Testing of Hypothesis
		Basic Concept of Sampling: Population, Sampling Frame, Census and Sample Survey, Concept of Statistic and Parameter, Point Estimates and Interval Estimates  Testing of Hypothesis Detail Concepts of Testing of Hypothesis, Types of Errors in
		Basic Concept of Sampling: Population, Sampling Frame, Census and Sample Survey, Concept of Statistic and Parameter, Point Estimates and Interval Estimates  Testing of Hypothesis Detail Concepts of Testing of Hypothesis, Types of Errors in Testing of Hypothesis, P- value Approach in Taking Decision and Interpretations, Comparison of Two means, Two Proportions and Chi- square Test for Testing the Independence
LU 10		Basic Concept of Sampling: Population, Sampling Frame, Census and Sample Survey, Concept of Statistic and Parameter, Point Estimates and Interval Estimates  Testing of Hypothesis  Detail Concepts of Testing of Hypothesis, Types of Errors in Testing of Hypothesis, P- value Approach in Taking Decision and Interpretations, Comparison of Two means, Two Proportions and Chi- square Test for Testing the Independence of Attributes
		Basic Concept of Sampling: Population, Sampling Frame, Census and Sample Survey, Concept of Statistic and Parameter, Point Estimates and Interval Estimates  Testing of Hypothesis Detail Concepts of Testing of Hypothesis, Types of Errors in Testing of Hypothesis, P- value Approach in Taking Decision and Interpretations, Comparison of Two means, Two Proportions and Chi- square Test for Testing the Independence of Attributes  1. Levine M.DavidKrehbiel C. Timothy; Brenson L. Mark and
LU 10		Basic Concept of Sampling: Population, Sampling Frame, Census and Sample Survey, Concept of Statistic and Parameter, Point Estimates and Interval Estimates  Testing of Hypothesis  Detail Concepts of Testing of Hypothesis, Types of Errors in Testing of Hypothesis, P- value Approach in Taking Decision and Interpretations, Comparison of Two means, Two Proportions and Chi- square Test for Testing the Independence of Attributes  1. Levine M.DavidKrehbiel C. Timothy; Brenson L. Mark and Viswanathan, P.K. Business Statistics A First Course, Pearson
LU 10		Basic Concept of Sampling: Population, Sampling Frame, Census and Sample Survey, Concept of Statistic and Parameter, Point Estimates and Interval Estimates  Testing of Hypothesis  Detail Concepts of Testing of Hypothesis, Types of Errors in Testing of Hypothesis, P- value Approach in Taking Decision and Interpretations, Comparison of Two means, Two Proportions and Chi- square Test for Testing the Independence of Attributes  1. Levine M.DavidKrehbiel C. Timothy; Brenson L. Mark and Viswanathan, P.K. Business Statistics A First Course, Pearson Education, Latest Edition
LU 10		Basic Concept of Sampling: Population, Sampling Frame, Census and Sample Survey, Concept of Statistic and Parameter, Point Estimates and Interval Estimates  Testing of Hypothesis  Detail Concepts of Testing of Hypothesis, Types of Errors in Testing of Hypothesis, P- value Approach in Taking Decision and Interpretations, Comparison of Two means, Two Proportions and Chi- square Test for Testing the Independence of Attributes  1. Levine M.DavidKrehbiel C. Timothy; Brenson L. Mark and Viswanathan, P.K. Business Statistics A First Course, Pearson Education, Latest Edition  2. Vohra N.D; (2009) Quantitative Techniques in
LU 10		Basic Concept of Sampling: Population, Sampling Frame, Census and Sample Survey, Concept of Statistic and Parameter, Point Estimates and Interval Estimates  Testing of Hypothesis  Detail Concepts of Testing of Hypothesis, Types of Errors in Testing of Hypothesis, P- value Approach in Taking Decision and Interpretations, Comparison of Two means, Two Proportions and Chi- square Test for Testing the Independence of Attributes  1. Levine M.DavidKrehbiel C. Timothy; Brenson L. Mark and Viswanathan, P.K. Business Statistics A First Course, Pearson Education, Latest Edition  2. Vohra N.D; (2009) Quantitative Techniques in Management, 4th Edition, M C Graw Hill Education.
LU 10		Basic Concept of Sampling: Population, Sampling Frame, Census and Sample Survey, Concept of Statistic and Parameter, Point Estimates and Interval Estimates  Testing of Hypothesis  Detail Concepts of Testing of Hypothesis, Types of Errors in Testing of Hypothesis, P- value Approach in Taking Decision and Interpretations, Comparison of Two means, Two Proportions and Chi- square Test for Testing the Independence of Attributes  1. Levine M.DavidKrehbiel C. Timothy; Brenson L. Mark and Viswanathan, P.K. Business Statistics A First Course, Pearson Education, Latest Edition  2. Vohra N.D; (2009) Quantitative Techniques in

Net Contact Hour is 48 excluding the exams and tests. evaluation Module: 50 percent will be assessed through the internal evaluation and 50 percent will be assessed through end semester examination

<b>Course Title</b>	,	Financial Management
Course Code Number		MGT 323
Credit Hours		03
Year/Semester		I/II
Course Obje	ectives:	
Main Object	tive	The focus of this course is in the area of financial management.
		This course will enable managers how to interface with
		accounting and finance departments, help them to understand
		how firms meet their financial objectives utilizing financial
		decision-making. This course will also explain financial tools
		and techniques, which can be used to help firms maximize value
		by improving decisions relating to capital budgeting, capital
Enghling Ol	vi optivos	structure, and working capital management.  At the completion of this course, the students will be able to:
<b>Enabling Ob</b>	jecuves	
		<ul> <li>Develop a foundation of financial management concepts</li> <li>Execute the financial statement for financial analysis</li> </ul>
		<ul> <li>Use the concept of time value of money</li> </ul>
		<ul> <li>Use the concept of time value of money</li> <li>Understand the concept of valuation of financial assets</li> </ul>
		<ul> <li>Understand the concept of variation of financial assets</li> <li>Understand how corporations make important investment</li> </ul>
		and financing decisions, and how they establish working
		capital policies.
Learning	Learning	Contents
Unit (LU)	Hours (LH)	Contents
LU 1	LH 2	Introduction
		Nature and Scope of Financial Management, Finance Functions,
		Goals of Financial Management, Agency Relationship
		Gouls of I manetar Management, Figure y Relationship
LU 2	LH 10	Financial Statement Analysis
		Concept and uses of Financial Statement, Balance Sheet,
		Income Statement, Statement of Retained Earnings, Statement
		of Cash Flows: Concept and its Preparation
		Financial Ratio Analysis: Types and uses of Financial Ratios,
		Limitations of Ratio Analysis
LU 3	LH 6	Time Value of Money
		Concept and Significance of Time Value of Money, Future
		Value and Compounding, Present Value and Discounting,
		Future Value and Present Value of an Annuity, Solving for
		Interest Rates and Number of Periods, Semi- Annual and Other
		Compounding Periods, Present Value of Perpetuity, Present and
		Future Value of an un-even Cash Flow Stream, Loan
T T 4	T TT 40	Amortization Schedule
LU 4	LH 10	Bond and Stock Valuation

LU 5	LH 12	Features of Bond, Bond Valuation, Impact of Market Interest Rate on Bond Value, Bond Return Measures Features of Common Stock, Common Stock Valuation using Dividend Discount Model, Expected Rate of Return on a Constant Growth Stock Features of Preferred Stock, Valuation of Preferred Stock  Capital Budgeting Concept and Significance of Capital Budgeting, Classification of Capital Projects, Alternative Ranking Methods of the Investment Proposals: Pay Back Period, Discounted Pay Back Period, Net Present Value, Internal Rate of Return, Modified
LU 6	LH 8	Working Capital Management Concept of Working Capital, Importance of Working Capital Management, Cash Conversion Cycle, Cash Management: Motives for Holding Cash, Managing Collections and Controlling Disbursement Receivables Management: Concept and Determinants of Investment in Receivables, Elements of Credit Policy Inventory Management: Basic Inventory Cost, Economic Order Quantity, Reorder Point, and Safety Stock
References		<ol> <li>Brigham, Eugene F. &amp; Joel F. Houston (2009)         Fundamentals of Financial Management. India: South         Western Publication.</li> <li>Jamce C Van Horne, John M. Wachowicz, &amp; Saumitra N.         Bhauri. (2009) Fundamentals of Financials Management.         Pearson Education.</li> <li>Pandey, I. M. (2009). Financial Management, New Delhi:         Vikash Publising House Pvt. Ltd</li> <li>Joshi, K. R., Sharma, D. R., Gupta, M. K., Lamichhane, P.,         Shrestha, P. M. &amp; Ghimire, T. R. et al. Fundamentals of         Financial Management, Ayam Publication, Kathmandu,         Nepal.</li> </ol>

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Evaluation Module: 50 percent will be assessed through the internal evaluation and 50 percent will be assessed through end semester examination

<b>Course Title</b>	<b>,</b>	Mareketing Management
Course Code Number		MGT 324
Year/Semester		I/II
Credit Hours		03
Course Obje	ectives:	
Main Objective		This Course is designed to introduce the Concepts and practices of Marketing. The course begins with identifying consumer needs and ends with positioning the product and service.
Enabling Objectives		<ul> <li>After completion of all the learning Units of the course, participants will be able to:</li> <li>Understand the Essentials Elements for Effective Marketing Practice by Introducing Foundation Terms and Concepts that are commonly used.</li> <li>Develop a Solid Grass of the Language &amp; Vocabulary of Marketing and the important ways it is changing.</li> <li>Comprehend Essentials Elements for Effective Marketing Practice by Introducing Foundation Terms &amp; Concepts that are Commonly Used in Marketing.</li> </ul>
Learning Unit (LU)	Learning Hours (LH)	Contents
LU 1	LH 10	Introduction  Meaning and background of Marketing, Marketing Concept (Production, Product, Selling Marketing and Societal Marketing), Function and Process of Marketing, Analyzing Marketing Environment (Micro and Macro), Various Environmental Factors Affecting the Marketing Function, 7p's of Marketing.
LU 2	LH 8	Consumer Behavior Buyer Behavior, Buying Motives, Consumer's Purchase Decision Process, Market Segmentation and Target Marketing, Marketing Strategy, Market Structure, Marketing Mix, Definition of types of Channel, Channel Selection and Problem
LU 3	LH 12	Product and Branding Definition, Marketing Characteristics, Consumer Good, Industrial Good, Production Policy, Product Life Cycle (PLC), New Product Development Process, Product Line, Product Mix, Modification and Elimination, Packing, Developing New Products, Strategies, Positioning, Branding(Branding Decisions, Brand Image, Brand Identity, Brand Personality, Positioning and Leveraging the Brands, Brand Equity) and Packaging, Modern Methods of Branding (BTL and ETL).
LU 4	LH 6	Pricing

		Definition, Pricing Policies, Approaches of Pricing, (Cost Based, Value Based and Competition Based Pricing) Factors
		Influencing Pricing Decisions, Competitors action to Price
		Changes, Multiproduct Pricing, Marketing Risks.
LU 5	LH 12	Promotion and Supply Chain
		Communication and Promotion Mix (Advertisement, Personal
		Selling, Sales Promotion, Direct Marketing and Public
		Relations), Relationship Management, Social Media
		Advertisement
		Supply Chain Management: Meaning, Concepts, Objectives,
		Role of Physical Distribution, Selection and Management of
		Distribution Channels
References		1. Philip Kotler and Gary ArmStrong (2001) Principle of
		Marketing, 11th Edition, Prentice Hall, India
		2. Kotler, ArmStrong, Agnihotri and Haque (2010), Principles
		of Marketing- A South Asian Perspective, 13 <sup>th</sup> Edition, Pearson
		Education.
		3. Kotler, Koshi Jha, (2009) Marketing Management, 13 <sup>th</sup>
		Edition, Pearson Education.
		4. Kumar, Arun and Meenakshi N., (2009), Marketing
		Management, Vikas Publishing House.

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		Income Determination Model in a Four-Sector Economy,
		Numerical Case Studies
LU 5	LH 6	Income Determination Model (IS-L M Framework)
		IS - L H Model with Two Sector Economy, Product Market
		Equilibrium and Derivation IS Curve, Money Market
		Equilibrium and Derivation of LM Curve, Determination of
		Equilibrium Income, Shifts in the IS and LM Functions, IS –
		LM Model with Three Sector Economy, Money Market
		Equilibrium With Monetary Policy: Derivation of L M Curve,
		Product Market Equilibrium With Fiscal Policy: Derivation of
		IS Curve, Shift in IS and LM Functions, Simultaneous
		Equilibrium, Numerical Case Studies
LU 6	LH 7	Inflation, Deflation and Stagflation
		Meaning and Types of Inflation, Causes and Effects of
		Inflation, Computation of Rate of Inflation, Measures to
		Control,
		Deflation: Meaning causes and Measures to Control, Concept of
		Stagflation, Inflationary Gap and Deflationary Gap
LU 7	LH 2	Business Cycles
		Meaning, Characteristics and Phases, Economic Stabilization
T T I O	TITO	Policy
LU 8	LH 8	Macroeconomics Policies  Magnetory Policy Magning Instruments and Objectives
		Monetary Policy: Meaning, Instruments and Objectives,
		Determinants of Money Supply, Role of Central Bank in
		Economic Development and Financial Reforms, Fiscal Policy:
		Meaning, Instruments and Objectives, Budget: Meaning and Components, Process of Budget
		Formulation, Concept of Deficit Financing and Debit
		Management.
References	l	1. D. N. Dwibedi ( 2005), Macro Economics, Mc GrawHil
References		Education Education
		2. Soga, Erold, (2008). Macro Economics, 1 <sup>st</sup> Edition, Pearson
		Education
		3. Mishra, S. K. and Puri, V. K., (2003) Modern Macro –
		Economic Theory, Himalaya Publishing House.
		4. Agrawal, 2010, Macro Economics Theory and Policy, 1 <sup>st</sup>
		Edition, Pearson Education.
		5. Shapiro, E, (2003) Macro – Economics Analysis Mc Graw
		Hill education

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<b>Course Title</b>	,	Business Law
Course Code	e Number	MGT 331
Year/Semest	ter	II/III
<b>Credit Hour</b>	'S	03
Course Obje	ectives:	
Main Object	tive	This course is meant to provide a general introduction to the
		legal environment that affects individuals, businesses, and
		business transactions. In addition to providing a general
		introduction to the Nepalese legal system, it also provides a
		general framework of the legal principles of business law.
		Students examine various areas of the law which are integral to operating a business enterprise. Topics include Law of Contract,
		Contract of Agency, sales of goods, Company Act and
		Intellectual Property and Arbitration.
<b>Enabling Ob</b>	piectives	After completion of all the learning units of the course,
	J	participants will be able to:
		Understand basic legal terminology and concepts used in
		Business
		<ul> <li>Evaluate issues of legal significance in business</li> </ul>
		transactions.
		<ul> <li>Apply legal reasoning to situations and form legal</li> </ul>
		conclusions.
		Acknowledge About Company act of Nepal.
Learning	Learning	Contents
Unit (LU)	Hours (LH)	
LU 1	LH 4	Introduction
		Concept, Nature, Types and Sources of Law, Classification of
		Law, Importance and Sources of Business Law, Legal
* * * *	Y Y Y O	Environment in Business, Court System in Nepal
LU 2	LH 8	Law of Contract
		Meaning & Nature of Contract: Essential Elements of Valid
		Contract, Offer and Acceptance and Consideration; Void, Voidable and Quasi Contract, Contractual Capacity, Rules
		Regarding Minor's Agreement, Unsound Mind and Disqualified
		Person Performance, Termination and Breach of Contract,
		Remedies for Breach of Contract.
LU 3	LH 6	Contract of Agency
		Models of Creating Agency, Types of Agent, Rights and Duties
		of Agent, Rights and Duties Principals, Distinction Between
		Sub-Agent and Substitute Agent, Termination of Agency.
LU 4	LH 4	Bailment and Pledge Contract

		Meaning and Features of Bailment and Pledge, Rights and
		Duties of Bailor, Bailee and Pledger / Pledgee, Finder of Lost
		goods, Pledge by Non- owner.
LU 5	LH 6	Indemnity and Guarantee
		Meaning of Indemnity and Guarantee, Rights and Duties of
		Indemnifier and Indemnity Holder, Difference between
		Indemnity and Guarantee, Rights and Duties of Surety
LU 6	LH 4	Sales of Goods
		Essential Elements of a Contract of Sale of Goods, Conditions
		and Warranties, Transfer of Ownership, Rights and Duties of
		Unpaid Seller
LU 7	LH 9	Company Act
		Meaning and Nature of Company, Types of Companies,
		Incorporation of the Company Memorandum and Articles of
		Association, Share Capital and Debentures, Prospectus, Meeting
		of the Company, Board of Directors, Minutes, Books of
		Account, Auditing, Liquidation of Company.
LU 8	LH 7	Intellectual Property and Arbitration
		Concept and Nepalese Laws Relating to Patent, Design,
		Trademark and Copy Right, Meaning and Importance of
		Arbitration, Power and Duties of Arbitrator
References		1. Tulsian P.C. "Business Law", Tata Mc Graw Hill Delhi
		2001.
		2. Different Nepalese Acts (Contract Act, Company Act,
		Patent Right Act, Arbitration Act etc.)
		3. Kuchhal, M.C (2006), Business Law, Vikash Publishing
		House, New Delhi

Net Contact Hour is 48 excluding the exams and tests. evaluation Module: 50 percent will be assessed through the internal evaluation and 50 percent will be assessed through end semester examination

Course Title		Human Resource Management
<b>Course Code Number</b>		MGT 332
Year/Semes		II/III
Credit Hours		03
Course Obje		<b>.</b>
Main Objec		The Course is designed to provide a Broad Understanding of the
3		Role and Importance of Human Resources as an Essential
		Management Responsibility. This Course Introduces the Major
		Topic in Human Resource Management and Development.
<b>Enabling Ol</b>	bjectives	After the completion of all the learning units of the course,
		participants will be able to:
		Learn the Concepts and Application of HRM
		• Familiarized with the Different aspects of Managing Human
		Resource in the Organization
		• Understand the Role of HRM and will be able to practice
		HRM independently.
Learning	Learning	Contents
Unit (LU)	Hours (LH)	
LU1	LH 3	Human Resource Management
		Meaning, Scope, Functions, Objectives of HRM, Growth and
		Development of HR in Nepal, Human Resource Manager -
		Qualities and Evolution, Personnel Management Vs HRM
LU 2	LH 6	Human Resource Planning
		Types, Needs, Importance, Objectives of HR Planning, HR
		Information System and Succession Planning, Job Analysis, Job
		Description, Job Specification, Techniques of HR Demand and
		Supply Forecasting.
LU 3	LH 7	Recruitment and Selection
		<b>Recruitment:</b> Purpose and Importance, Recruitment Process,
		External and Internal Sources of Human Resource.
		<b>Selection</b> : Meaning, Definition, Selection Process, Types of
		Interview and Types of Selection Test, Barriers to Effective
		Selection
LU 4	LH 2	Orientation and Placement
		Orientation: Orientation Program, Procedure, Problem of
		Orientation
		Placement: Process, Problems, Principles.
LU 5	LH 8	Training, Development, Promotion and Transfer
		Definition, Identification of Training Needs Management
		Development, Purpose and Principles of Promotion, Base and
		Types of Promotion, Transfer: Definition, Reasons, Principles
		Types.

LU 6	LH 3	Performance Appraisal Definition, Needs, Uses and Limitation, Methods of Appraisal ( Absolute Standards, Relative Standards Methods)
LU 7	LH 4	Compensation of Human Resource Job Evaluation, Wage and Salary Administration, Types of Wage, System of Wage Payment.
LU 8	LH 9	Industrial Relation and Dispute Management Trade Union, Nature and Importance, Consequences of Trade Union Movement in Nepal, Hurdles in Trade Unionism in Nepal, Main Provisions of Labour Law in Nepal, Natures of Disputes, Causes of Disputes, Settle of Disputes, Collective Bargaining:-Concept and Process.
LU 9	LH 6	HRM in 21st Century New Trends and Challenges to HRM, Globalization and HRM, International HRM, Comparison of HRM and IHRM, HRM in MNCs, Problem of IHRM, HRM out Sourcing, Leading HRM Companies.
References		<ol> <li>Decenzo D.A. and Rabbinson, S.P (2007), Fundamentals of Human Resource Management 9th Edition, John Wiley.</li> <li>Durai,Praveen (2010) Human Resource Management, Pearson Education.</li> <li>AsWathappa, K., (2010), Human Resource Management, Mc Graw Hill Education.</li> <li>Jyothi P. and Venkatesh, D. N, (2006), Human Resource Management, Oxford Higher Education</li> </ol>

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evaluation Module: 50 percent will be assessed through the internal evaluation and 50 percent will be assessed through end semester examination

Course Title		Cost Accounting
Course Code Number		MGT 333
Year/Semester		II/III
Credit Hours		03
Course Object	ctives:	
Main Objective		This course is a study of the fundamentals of cost accounting. The accounting functions relative to materials, labor, and factory overhead are treated in detail. Different Methods of Costing are fully explored. Cost Sheet and Reconciliation of Profit are also discussed.
Enabling Objectives		<ul> <li>After the completion of all the learning units of the course, participants will be able to: <ul> <li>Acquaint the basic concepts used in cost accounting and various methods involved in cost ascertainment systems.</li> <li>Use of costing data for planning, control and decision making.</li> <li>Understand the use of activity-based cost systems and strategic cost analysis</li> <li>Describe the uses and methods of job order costing and methods of process costing</li> </ul> </li> </ul>
Learning Unit (LU)	Learning Hours (LH)	Contents
LU1	LH 12	Introduction
		Concept of Cost, Costing, Objectives of Cost Accounting, Advantages and Limitations of Cost Accounting, Difference
		between Financial and Cost Accounting, Cost Unit and Cost Centre, Classification of Cost, Segregation of Semi Variable Cost, Cost Control and Cost Reduction.
LU 2	LH 8	between Financial and Cost Accounting, Cost Unit and Cost Centre, Classification of Cost, Segregation of Semi Variable
LU 2	LH 8	between Financial and Cost Accounting, Cost Unit and Cost Centre, Classification of Cost, Segregation of Semi Variable Cost, Cost Control and Cost Reduction.
LU 2	LH 8	between Financial and Cost Accounting, Cost Unit and Cost Centre, Classification of Cost, Segregation of Semi Variable Cost, Cost Control and Cost Reduction.  Elements of Cost Material, Labor and other Expenses, Accounting for Overhead
		between Financial and Cost Accounting, Cost Unit and Cost Centre, Classification of Cost, Segregation of Semi Variable Cost, Cost Control and Cost Reduction.  Elements of Cost Material, Labor and other Expenses, Accounting for Overhead (Traditional and ABC Method)
		between Financial and Cost Accounting, Cost Unit and Cost Centre, Classification of Cost, Segregation of Semi Variable Cost, Cost Control and Cost Reduction.  Elements of Cost Material, Labor and other Expenses, Accounting for Overhead (Traditional and ABC Method)  Method of Costing
		between Financial and Cost Accounting, Cost Unit and Cost Centre, Classification of Cost, Segregation of Semi Variable Cost, Cost Control and Cost Reduction.  Elements of Cost Material, Labor and other Expenses, Accounting for Overhead (Traditional and ABC Method)  Method of Costing Job and Batch Costing: Meaning, Features, Advantages and Limitation.
		between Financial and Cost Accounting, Cost Unit and Cost Centre, Classification of Cost, Segregation of Semi Variable Cost, Cost Control and Cost Reduction.  Elements of Cost Material, Labor and other Expenses, Accounting for Overhead (Traditional and ABC Method)  Method of Costing Job and Batch Costing: Meaning, Features, Advantages and Limitation.  Operating Costing: Meaning, Features and Objectives.
		between Financial and Cost Accounting, Cost Unit and Cost Centre, Classification of Cost, Segregation of Semi Variable Cost, Cost Control and Cost Reduction.  Elements of Cost Material, Labor and other Expenses, Accounting for Overhead (Traditional and ABC Method)  Method of Costing Job and Batch Costing: Meaning, Features, Advantages and Limitation.

		Incomplete Contract, Work Certified and Work Uncertified.  Process Costing: Meaning, Features, Normal and Abnormal
		Loss/ Gains and Inter Process Costing.
LU 4	LH 10	Cost Sheet and Reconciliation of Profit
		Cost Sheet: Meaning, Features and Importance, Elements of
		Cost Sheet, Specimen of Cost Sheet, Quotation Price
		Reconciliation of Profit: Definition of Financial and Cost
		Account, Reasons of Differences of Profit, Reconciliation
		Statement.
References		1. Dutta Mahesh, (2005), Cost Accounting Principle Practices,
		1st Edition, Pearson Education
		2. Maheshwari, S.N. and Mittal, S.N. (2009), Cost Accounting -
		Theory and Problems, 22nd Revised Edition, Shri Mahavir
		Book Depot.
		3. Raja Sekaran, (2010), Cost Accounting, 1st Edition, Pearson
		Education.

Net Contact Hour is 48 excluding the exams and tests.

evaluation Module: 50 percent will be assessed through the internal evaluation and 50 percent will be assessed through end semester examination

<b>Course Title</b>		Tourism and Hospitality Management
<b>Course Code</b>	Number	MGT 334
Year/Semest	er	II/III
Credit Hours		03
Course Obje	ectives:	
Course Objectives  Main Objective  Enabling Objectives		This Course aims to provide insights with regard to training in the skills and knowledge necessary for aspiring destination and operations managers in the tourism and Hospitality industry. It is designed to develop skills and knowledge at the cutting edge of an exciting and rapidly growing industry. The course will develop specialist understanding of tourism alongside a detailed study of management and business.  After completion of all the learning units of the course, participants will be able to:  • Describe the various segments of the Tourism and Hospitality industry, and explain how they are organized.  • Analyze the various components of the hotel, restaurant and tourism industries and describe how they interrelate.  • Describe the interrelationship of travel, tourism and the hospitality industry  • Students will possess the skills and knowledge necessary for the management and development of a variety of tourism businesses and businesses in related sectors
Learning Unit (LU)	Learning Hours (LH)	Contents
LU 1	LH 2	Tourism Business
		Concept, Nature, Importance and Significance of Tourism, Components of Tourism, Tourism Marketing (Research, Marketing Mix and Destination Marketing), Impact of Environment on Tourism, National and International Tourism Organizations
LU 2	LH 4	Travel Agency and Tour Operators Definition and Differentiation, Growth of Travel agency and Tour Operator Business Travel Agency: Meaning, Types and Functions (travel information, documentation, tour counseling, ticketing, reservation and itinerary, immigration related services, etc) Tour Operators: Meaning, Types, Functions (Negotiation and liasioning with principles, tour package formulation, pretour arrangements, tour operations and post-tour management),

		Online Ticket Booking techniques, Popular Travel agencies
		sites, Procedure for setting up of own Travel Agency and Tour
		Operating Enterprises
LU 3	LH 7	Hospitality Industry
		Concept, Origin and Development, Changing Trends
		Accommodation Industry
		Introduction to Hotels, Need, Importance and Role of hotels,
		Evolution of Lodging industries, Classification of Hotels
LU 4	LH 12	Front Office
		Introduction and Advantages of Front Office Development,
		Types of Rooms and Plans, Organization Chart, Duties and
		Responsibilities, Qualities of Organization Chart, Duties and
		Responsibilities, Qualities of Front Office Staff .Introduction
		and Advantages of Front Office Department, Types of Room
		and Plans Organization Chart, Duties and Responsibilities,
		Qualities of Front Office Staff .
LU 5	LH 8	House Keeping
		Introduction, Importance and Significance, Organizational
		Chart of House Keeping,
		Cleaning: - Different Equipment and Agents, Laundry, Linen
		and Uniform, Interior Decoration, Special Decorations.
LU 6	LH 5	Food and Beverage Services
		Food and Beverage Service, Types of Service, Organizational
		Charts and Duties
LU 7	LH 10	Event Management
		Definition of Event Management, Role of Events for Promotion
		of Tourism, Types of Event; Cultural, Festivals, Religions,
		Business etc. Need of Event Management, Key Factors of Best
		Event Management
		Promotion activities Organized for Different Countries (eg.
		Malaysia: Truly Asia)
References		1. Sinha, P.C., Tourism, Transport and Travels Management,"
		- Anmol Publications Pvt. Ltd. New Delhi
		2. Dennins Foster,, a Introduction to Hospitality,"

Net Contact Hour is 48 excluding the exams and tests. evaluation Module: 50 percent will be assessed through the internal evaluation and 50 percent will be assessed through end semester examination

	Financial Management - II
e Number	MGT 335
ter	II/III
S	03
ectives:	
tive	This course is designed to give basic knowledge about risk and return, cost of capital and capital structure so that students will be able to analyze the basic fundamentals things of finance and its effect to any organization. Beside this, it also focuses on Merger and Acquisition and dividend policy.
ojectives	<ul> <li>After the completion of the course the students will be able to:</li> <li>Develop the foundation of analyzing risk and return</li> <li>Understand the concept of cost of capital</li> <li>Evaluate the different approaches of capital structure</li> <li>Analyze the effect of leverage</li> <li>Use of warrants and convertible</li> <li>Understand the concept of merger and acquisition</li> <li>Describe the concept of dividend policy</li> </ul>
Lagunina	Contents
0	Contents
	Risk Return Theory
	Risk and Return: Concept and Attitude Toward Risk, Measuring Risk and Return in the context of a Single Asset, Risk and Return in a Portfolio Context, The Portfolio opportunity set and the efficient set, Mean Variance Indifference Curve, The Optimal Choice along the Efficient Set, Capital Asset Pricing Model, Security Market Line and Capital Market Line
LH 6	Cost of Capital
	Cost of Capital: Concept and assumptions, Component cost of Capital and WACC, Marginal Cost of Capital, Factors Affecting Cost of Capital.
LH 8	Capital Structure
	Meaning of Capital Structure, Common assumption of Capital Structure, Approaches to Capital Structure, Modigliani and Millers (MM) Proposition, Static Trade off Theory, Pecking Order Theory.
LH 6	Leverage
	Meaning and Nature of Leverage, Types of Leverage, Financial Leverage with Preferred Stock, EBIT- EPS Analysis
LH 10	Warrants and Convertibles
	Characteristics of Warrants and Valuation of Warrants, Use of
	Learning Hours (LH) LH 6  LH 8

		Warrants in Financing, Convertibles Features and the Rationale for the Convertibles, Valuing Callable and Convertible Debt
LU 6	LH 6	Mergers and Acquisitions
		Concept of Mergers and Acquisitions, Economic Rationales for Merger, Types of Mergers, Problem of Mergers and Acquisitions, Present Scenario and Issues Concerning Mergers and Acquisitions in Nepal
References		1. Brigham Eugene F. and Joel F. Houston, (2009),
		Fundamental of Financial Management: India: South
		Western Publication.
		2. James C. Van Horne (2002), <i>Financial Management and Policy</i> , Pearson Education.
		3. Pandey, I. M. (2009). Financial Management, New Delhi:
		VikashPublising House Pvt. Ltd
		4. Joshi, K. R., Sharma, D. R., Gupta, M. K., Lamichhane, P.,
		Shrestha, P. M. &Ghimire, T. R. et al. Fundamentals of
		Financial Management, Ayam Publication, Kathmandu,
		Nepal.

Net Contact Hour is 48 excluding the exams and tests.

Evaluation Module: 50 percent will be assessed through the internal evaluation and 50 percent will be assessed through end semester examination

<b>Course Title</b>	!	Organizational Behavior
<b>Course Code</b>	e Number	MGT 341
Year/Semest	ter	II/IV
Credit Hours		03
Course Obje	ectives:	
Main Objective		This course will impart knowledge on contemporary organizational issues including individual and group dynamics, motivation, leadership, organizational structure, morale, power, labor-management behavior, organizational change and development. In this course, students will gain an understanding and appreciation of the systems approach as applied to human and organizational behavior. Students will gain an awareness and knowledge of contemporary issues and approaches to organizational change and development facing organizations.
Enabling Objectives		<ul> <li>After completion of all the learning units of the course, participants will be able to:         <ul> <li>Provide an Understanding of Basic Concepts, Theories and Techniques in the Field of Human Behavior at the Individual, Group and Organizational Levels in the Changing Global Scenario</li> <li>Develop skills in the analysis and understanding of organizational behavior</li> <li>Develop skills in organizational assessment and problem solving that lend themselves to consulting to public &amp; nonprofit organizations</li> </ul> </li> </ul>
Learning Unit (LU)	Learning Hours (LH)	Contents
LU 1	LH 6	Study of Organizational Behavior
		Definition of OB, Goals of OB, Approaches to the studies of OB, Nature, Scope and Importance of OB, Disciplines Contributing to OB, Impact of Internet, E-mail and Social Networking on OB, Relevance of OB in Business.
LU 2	LH 5	Personality The Concept of Personality, Determinants of personality, Major Determination of personalities Major Traits Influencing
		Major Determination of personalities, Major Traits Influencing OB with reference to Personalities
LU 3	LH 6	Perception, Factors Affecting perceptual Selectivity Perception, Factors Influenced Perception, Individual Decision Making, Steps in Rational Decision- Making, Link between Perception and Individual Decision Making, Perceptual Selectivity, Factors Affectingperceptual Selectivity.
LU 4	LH 5	Learning and Behavior Modification Learning Process, Theories of learning- Classical, Operant

		Conditioning and Programmed Learning, Behavior
		modifications. Attitude, Values, Norms, Beliefs.
LU 5	LH 8	Motivation and Leadership
		Motivation, Motivation Process, Importance of Motivation,
		Motivation Theories -Theory X and Theory Y, Motivation
		Hygiene Theory, Equity Theory, Expectancy Theory,
		Relationship Between Motivation and Performance.
		Leadership: Definition, Managerial Effectiveness and
		Leadership, Qualities to be a Good Leader.
		Leadership Theories: Trait Approaches Theory, Behavioral
		Theories and Contingency Theories.
LU 6	<b>LH 6</b>	Groups in Organization
		Concept of Group, Types and Functions of Groups, Formal and
		Informal Groups, Stages of Group Development, Group
		Dynamics, Group Cohesiveness.
LU 7	<b>LH 6</b>	Conflict Management
		Concept of Conflict Causes of Conflict, Managing Conflict,
		Stress Management, Consequences and Managing Stress,
		Grievances Management.
LU 8	<b>LH 6</b>	Organization Change and Organization Development
		Change Management, Forces For Change, Resistance to
		Change, Sources for Resistance to Change, Techniques for
		Managing Change, Organizational Development Process and
		Intervention, Organizational Development Techniques.
References		1. Robins, S.P. and Sanghi, S.(2009) Organizational Behavior,
		13th Edition, Person education,
		2. Singh ,Kavita , (2010), Organizational Behavior . Text and
		Cases, 1st Edition, Pearson Education.

Net Contact Hour is 48 excluding the exams and tests.

Evaluation Module: 50 percent will be assessed through the internal evaluation and 50 percent will be assessed through end semester examination

Course Title		Business Statistics-II
Course Code Number		MGT 342
Year/Semester		II/IV
<b>Credit Hour</b>	S	03
Course Obje	ectives:	
Main Objective		Provide The Knowledge of Applying Different Statistical Tools and Quantitative Techniques in Modeling and Analysis for Business and Decision Making Problems.
<b>Enabling Objectives</b>		After completion of all the units of the course, participants will be able to:  • Examine the propose and Signification of Correlation Coefficient  • Test Regression Coefficient,
		Apply Time Series and their Measures and Forecasting
Learning Unit (LU)	Learning Hours (LH)	Contents
LU 1	LH 8	Relationship between Two Variables
		Correlation between Two Internally scaled Variables, Scatter Plot, Test of Signification of Correlation Coefficient, Simple Linear Regression Model, Model assumptions, Estimation of Regression Equation, Test of Signification of Regression Coefficient, Confidence Interval Estimate of an Individual value of Outcome Variable, Coefficients of Determination, Concept of regression Diagnostic.
LU 2	LH 8	Multiple Regression Analysis Selection Variable to Build Multiple Linear Regression Model, Estimation of Multiple Regression equation, Test of Significance of Regression Coefficient, Standard Error of Estimate, Prediction and Confidence Intervals, Curvilinear Model, Multi – co linearity.
LU 3	LH 7	Time Series Analysis Components of Time Series and their Measures, Forecasting, Choice of Appropriate Forecasting Techniques, Autocorrelations
LU 4	LH 4	Index Number Types of Index Numbers, Methods of Construction of Index numbers, Base Shifting, Consumer Price Index Numbers, application of Index Numbers in economics, Business and Industries
LU 5	LH 8	Linear Programming Problem Problem Formulation, Linear Programming Model, Graphical Solution of Model Optimization, Sensitivity Analysis and

		duality Analysis
LU 6	LH 13	Quantitative Techniques
		Transportation Problems, Assignment Problems and Network
		Analysis
Ref	erences	1. Taha, Hamady, A Operations Research . An Introduction,
		Latest Edition, McMillan
		2. Levine M. David, Krehbie C. Timothy; Brenson L. Mark
		and Viswanathan, P. K. Business Statistics A First Course,
		Pearson Education, Latest Edition.
		3. Raja Gopalan S. and Saffanthan, R.(2009), Business
		Statistics & Operation Research; 2 <sup>nd</sup> Edition, MC Graw Hill
		Education

Net Contact Hour is 48 excluding the exams and tests. evaluation Module: 50 percent will be assessed through the internal evaluation and 50 percent will be assessed through end semester examination

<b>Course Title</b>		<b>Business Ethics</b>
Course Code Number		MGT 343
Year/Semester		II/IV
<b>Credit Hour</b>	'S	03
Course Obje	ectives:	
Main Objective		Today's managers must necessarily concern themselves with ethical issues, because unethical behavior creates legal risks and damage to businesses as well as employees and consumers. Business ethics and social responsibility have become an integral part of business education in general. It is the moral analysis of business activity and practices. Introducing ethics into business studies may cause fundamental changes into business. Principle focus in this course will be understanding and appreciation of a way of life in which money and profit plays an important but certainly not exclusive role.
Enabling Objectives		<ul> <li>After completion of all the units of the course, participants will be able to:</li> <li>Examine the role and propose of ethics in business.</li> <li>Present the concept of corporate social responsibility, and explore its relevance to ethical business activity.</li> <li>Investigate whether ethics set ay boundaries on competition, marketing, sales and advertisement.</li> <li>Consider any moral obligations of business to the environment and people.</li> </ul>
Learning Unit (LU)	Learning Hours (LH)	Contents
LU 1	LH 8	Fundamental of ethics
EU I	LIII 0	Meaning and Definition of ethics and business ethics, Need, Importance, Nature, Scope and Objective of business ethics, Factors influencing business ethics, Ethical decision making, Ethics in workplace and TQM.
LU 2	LH 8	Individual factors- value
		Concept of values, Types of formation of values, Values and behavior, Organizational values, Shared values, Relevance of ethics and values in business
LU 3	LH 7	Corporate Governance Introduction, Corporate responsibilities of business: Employees, Consumers and Community, Code of corporate governance, Ethical issues in business related to – Advertisements, Finance, Investment and technology, Corporate social responsibility of business
LU 4	LH 4	Corporate compliance and Consumer rights

		Corporate compliance: Government laws and regulation in
		Nepal, Role of Ministry of Commerce and Supply in corporate
		compliance
		Consumer rights: Introduction, Protection, Consumer right acts
		in Nepal, Relevance with ethics
LU 5	LH 8	Cases and Presentations
		• United states vs. Paramount pictures
		Satyam computers, India
		Union carbide, Bhopal disaster
		• 2008 HP spying scandal
		• 2008 Siemens Scandal.
		• Exxon, Over Porting of oil Reserves.
		• Fries tone Fries and Rubber Company for use of Child labor.
		Tented milk Scandal in China.
References		1. Kaur, Tripat,(2008), Values and Ethics In Management,
		Galgotia Publishers Boatright, John R: Ethics and the
		Conduct of Business, Pearson Education, New Delhi 2005.
		2. Business Ethics, 2009, 1st Edition, Ferando A.C., Pearson
		Publication
		3. Hartman, Laura and Chatterjee, Abha, (2006), Perspectives
		in Business Ethics, 3rd Edition, McGraw Hill education

Net Contact Hour is 48 excluding the exams and tests.

Course Title	<u> </u>	E-Commerce
Course Code Number		MGT 344
Credit Hours		03
Year/Semester		II/IV
Course Obje		14/1
Main Object		This course E-Commerce challenges students to explore the
		realities and implications of e-commerce from a marketer's
		perspective. Business-to-consumer (B2C) and business-to-
		business (B2B) e-commerce markets are examined. The course
		introduces students to a wide range of electronic commerce
		issues for marketers, as a foundation for continual learning in
		the dynamic e-commerce environment.
Enabling Ob	ojectives	After the completion of all the units of the course, participants will be able to:
		<ul> <li>Examine critical information technologies that provide a basis for electronic commerce, and their application in a variety of sectors and industries.</li> </ul>
		Gain an understanding of the theories and concepts
		underlying e-commerce
		• Improve familiarity with current challenges and issues in
		e-commerce
Learning Unit (LU)	Learning Hours (LH)	Contents
LU 1	LH 8	Introduction
		Meaning and Concept; History; E- Commerce Vs Traditional Commerce, Importance, Features and Benefits of E- Commerce. E-Commerce Growth, Challenges in Implementing E-Commerce, Concepts of B2B, B2C, Management Issue Relating to E- commerce, Impacts, Challenges and Limitations of E-Commerce.
LU 2	LH 8	B2C Application
	Zii v	Consumer's Shopping Procedure on the Internet, Products in B2C Model, Broker Based Services Online, Online Travel and Tourism Services, Benefits and impact of E-commerce on travel Industry, Online Stock Trading and It's Benefits; Online Banking and its Benefits, E-Auctions and Benefits.
LU 3	LH 7	E- Payment
		Operation of E- commerce: Online Payment Systems, Credit Card Transaction, Electronic Payment Systems (E-Cash, E - Cheque, Smart Card, Credit Card, Debit Card), Secure Electronic Transaction (SET).

LU 4	LH 8	B2B Applications
		Technologies for B2B, Architectural Models of B2B,
		Characteristics of the Supplier- Oriented Marketplace, Buyer -
		Oriented Marketplace and Intermediary - Oriented Marketplace,
		Just in Time Delivery in B2B, Integrating EC With Back-end
		Information Systems, Marketing Issues in B2B, other Business
		Models of E- Commerce (C2C, B2C, B2E).
LU 5	LH 5	ECRM:
		Electronic Customer Relationship Management, Definition,
		Application, ECRM Components and Advantages, ECRM as
		tool to Modern Business, E-Com, Changing Retail Industry,
LU 6	LH 5	Pay per Click Advertising
		Introduction to pay per Click, how it works?, Application of
		PPC, basic terminology, Campaigns, Keywords, Campaigns,
		Split testing adverts, Geo- targeting, Ad extensions, Dynamic
		keyword insertion
References		1. Kalkata and Whinston (1996), Frontiers of Electronic
		Commerce, Pearson.
		2. Schneider Gary,(2007), Electronic Commerce, 7th Edition,
		Thomson Course Technology, Noida,
		<b>3.</b> Kolkota R. and Whinston A.B (1996), Frontiers of
		Electronics Commerce, New Delhi Addision Wesley

Net Contact Hour is 48 excluding the exams and tests.

Course Title		Fundamentals of Investment
Course Code Number		MGT 345
Year/Semester		II/IV
Credit Hours		03
Course Obje		
Main Objective  Enabling Objectives		The focus of this course is on understanding the fundamentals of investing. The course content will cover the language, the concepts and the vehicles that are used in investing. This course is designed to analyze the environment in which an individual will make investment decisions under uncertainty. It will also cover framing up of strategies that will enable an investor to develop, implement and monitor his investment plan and achieve the financial goal.  After the completion of this course, the students will be able to:  > Understand the investment alternatives available to individual and professional investors
		<ul> <li>Evaluate various investment securities and the impact of market factors that influence them</li> <li>Devise alternative investment strategies suited for investors with various risk preferences</li> <li>Differentiate between different types of investments</li> <li>Compare and contrast the major investment vehicles available today, including stocks, bonds, money markets, and mutual funds</li> </ul>
Learning	Learning	Contents
Unit (LU)	Hours (LH)	
LU 1	LH 3	Introduction
		Concept of investment, Forms of investment, Investment environment, Investment alternatives, the investment process, Determinants of investment, Career opportunities in investment.
LU 2	LH 5	Security Markets
		Money market, Capital market, Primary market, Secondary market, Mechanics of investing in securities, Trading mechanism, Regulations of security market in Nepal, Market indexes.
LU 3	LH 6	Investment Companies
		Investment companies, Net assets value, Major types of investing companies, Investment policies, Mutual fund taxation
		Mutual fund performance, Evaluating mutual funds, Closed – end fund premiums and discounts, Mutual fund in Nepal
LU 4	LH 12	Portfolio Management

		Risk and return of single asset, Risk and return of portfolio, The efficient set theorem, Concavity of the efficient set, The capital assets pricing model, Capital market line, Risk free lending and borrowing, Defining the risk free asset, Allowing for risk free lending, Allowing for risk free borrowing, Allowing for both risk free borrowing and lending, Systematic risk versus unsystematic risk, Security market line, Arbitrage pricing theory
LU 5	LH 8	Bond Valuation
		Concept and Features of bond, Bond prices and yields, Interest rate risk, Duration, Rules of duration, Convexity, Immunization, Bond market in Nepal.
LU 6	LH 8	Stock Valuation
		Features of Common Stock, The Zero Growth Model, The Constant Growth Model, The Multiple Growth Model, Valuation based on Finite Holding Period, Models based on Price Earnings Ratio, Features of Preferred Stock, Valuation of Preferred Stock.
LU 7	LH 6	Risk Management and Derivatives
		Derivatives Securities and Underlying Assets, Call and Put Option, Valuation of Options, Put Call Parity, Futures and Swaps, Risk Management Approach, Derivatives Market in Nepal
References		<ol> <li>Sharpe, W. F., Alexander, G.J., and Jeffery, V. Bailey, Investments. Prentice-Hall of India Pvt. Ltd., New Delhi.</li> <li>Bhalla, V. K., Investment Management: Security Analysis and Portfolio Management. S. Chand &amp; Company Pvt. Ltd., New Delhi.</li> <li>Reilly, F. K. and Brown, K. C., Analysis of Investment&amp; Management of Portfolios. Cengage Learning India Pvt. Ltd.</li> <li>Bodie, Z., Kane, A., Marcus, A. J. and Mohanty, P. Investments, Tata McGraw –Hill, Education Pvt. Ltd., New Delhi.</li> </ol>

Net Contact Hour is 48 excluding the exams and tests.

<b>Course Title</b>		International Business Environment
Course Code Number		MGT 351
Year/Semester		III/V
<b>Credit Hours</b>		03
Course Objecti	ves:	
Course Objectives  Main Objectives  Enabling Objectives  Learning Learning		The increasing globalization of the market place affects all who are involved with business or who must make business decisions. This course introduces students to the world of international business and management by studying government and business structures in our global economy.  Students also learn about trade relations, international financial Institutions and Globalization. The role and impact of international development organizations such as the World Bank, IMF and the WTO on trade patterns and international business transactions are reviewed. Likewise the role and impact of regional development alliances such as NAFTA, EU, ASEAN, etc. are discussed.  After completion of all the learning units of the course, participants will be able to:  • Explain how the economic, political/legal, and financial environments affect international business operations.  • Assess the effects of current regional trade agreements and economic integration on developing countries.  • Develop an understanding of the global monetary framework in which international business transactions are conducted.  • Develop an understanding of the Foreign Exchange Market in which international business transactions can be affected.
(LU)	(LH)	
LU1	LH 8	Introduction to Globalization Introduction to IB environment, factors in increased Globalization, Economic Environment, Political and regulatory environment- Demographic environment- Social, cultural and technological environment, Importance, Nature and Scope of IB., Foreign Market Entry Strategies, Pros and Cons of Globalization, Globalization of Nepali Business.
LU 2	LH 8	International Trade Theory International trade and investment theory, Free trade theories, Interventionist theories, Theories of Natural Advantage, Factor Mobility theory.

LU 3	LH 6	International Economic Environment
		Introduction, Regional integration and Trade blocks
		Types of integration: Theory of customs union- European union
		Regional groupings: Integration of developing countries-
		SAPTA, SAARC, ASEAN
		Economic institutions: IMF, World Bank, ADB
		International trade center: WTO, GATT, BIMSTEC
LU 4	LH 10	International Trade and Payments
		International influence on trade, Instruments of trade control,
		Trade in merchandise, Trade in services- Global sourcing,
		Degree of dependence, Balance of payments
LU 5	LH 6	Foreign Investments
		International significance of foreign investments- factors
		affecting international investment- FDI- cross border merger
		and acquisitions – foreign investment in Nepal- Nepalese
		companies going global, theories of Foreign Direct Investment.
		Benefits and cost of FDI.
		Multinational Corporation: Definition and Meaning,
		Organizational Models, Dominance of MNcs; MNcs and International Trade, Merits of MNcs, Demerits, Perspectives,
		Codes of Conduct, Multination in Nepal.
LU 6	LH 10	Foreign Exchange Market
LUU		Foreign exchange market: Major foreign exchange market and
		types of players, Theories for exchange rate determination:
		Prices and Exchange Rates, Interest Rates and Exchange
		Rates. Exchange Rate Forecasting, Currency Convertibility.
References	I	International Business environment by Anant K. Sundaram-
		J. Stewart Black- Prentice Hall.
		2. International Business environments and operations, John
		D. Daniel, LeeH. Radebaugh, Daniel P Sulivan, Pearson
		education, 10 <sup>th</sup> edition, 2004
		3. Sharon (2010), International Business, 2 <sup>ND</sup> Edition, Pearson
		Education
		4. B Hall V.K. and Shiva Ramu (2003), International business
		environment and business, New Delhi, ANMOL

Net Contact Hour is 48 excluding the exams and tests.

<b>Course Title</b>		Strategic Management
Course Code Number		MGT 352
Year/Semester		III/V
<b>Credit Hour</b>	S	03
Course Obje	ectives:	
Main Objective		This Course aims to impart knowledge to analyze a company's business environment, select a strategy, and construct the organization necessary to put it into action The dynamic competitive environment of the 21st century requires a broad understanding of human knowledge and an ability to integrate seemingly disparate concepts into a coherent framework. Integrating the diverse knowledge required in business involves developing a clear sense of the firm's strategic direction and making decisions designed to move the firm toward achieving its objectives. This course attempts to fill afore mentioned gap on strategies.
Enabling Objectives		<ul> <li>After the completion of all the learning units of the course, participants will be able to: <ul> <li>Analyze industry structure and environmental trends to assess industry potential;</li> <li>Assess a firm's resources for their potential to generate a competitive advantage;</li> <li>Explain how firms can add value across diverse lines of business;</li> <li>Develop an awareness of the dynamic impact of strategic actions by the firm and its rivals on business and corporate strategy and the industry</li> <li>Explain the elements of the strategic management process; and</li> <li>Apply tools to enhance flexibility in a turbulent environment</li> </ul> </li></ul>
Learning	Learning	Contents
Unit	Hours	
(LU)	(LH)	
LU 1	LH 6	Introduction
		Definition, Nature, Scope of Strategic Management, Strategic
		Intent, Internal Appraisal Methods and Techniques,
LU 2	LH 8	Strategic Management Process
		Vision statements, Mission statements, Values, Objectives,
		Management involvement, Strategic Plan, Business Plans
LU 3	LH 12	Environment Evaluation
		Components of the external environment, Driving forces behind

		industry changes, Market position of competitors, Strategic mapping Key success factors in competition, Marketing Plan, Strategy success indicators, SWOT analysis, Value chain, Activity-based accounting, Benchmarking
LU 4	LH 10	Competitive Strategy Options and Supplements Strategy Analysis and Choices, Low-cost provider, Broad differentiation, Best-cost provider, Focused/market niche, Strategic alliance and partnership, Mergers and acquisition, Strategy Implementations, Strategic Control and Operational Control
LU 5	LH 4	Foreign Market Strategies Factors Affecting Strategy, Strategic Options
LU 6	LH 8	Strategy Execution Strategy for Diversified Organization, Ethical , Responsible and Sustainable Strategies, Organizational Support to Strategy execution (Strategic Framework, Staffing, Core competencies, Organizing the work effort), Managing Internal Operations and resources, Policies and Procedures, Organizational Culture and Change
References		<ol> <li>Jaunch, L., Gupta, R. and Glueck, W. Business Policy and Strategic Management. New Delhi: Frank Bros. and Co. Ltd.</li> <li>Johansson, G., Kevan, S. and Whittington R Exploring Corporate Strategy: Text and Cases. New Delhi: Pearson Education Limited</li> <li>Pearce, J.A., Robinson, RB and Mittal A. Strategic Management Strategy Formulation and Implementation. New Delhi: AITBS.</li> <li>Wheelen, T.L. and Hunger, J.D. Strategic Management and Business Policy, New Delhi: Pearson Education.</li> </ol>

Net Contact Hour is 48 excluding the exams and tests.

Course Title		Management Accounting
Course Code Number		MGT 353
Year/Semester		III/V
Credit Hour	s	03
Course Obje	ctives:	
Main Objective		Management Accounting primarily is based on the Study of the use of accounting data by management as a tool for planning, control, and decision making. The Course Focuses on Income analysis, cost-volume profit analysis, Budgetary Planning and
		Control and Decision Making Process.
Enabling Objectives		After the completion of all the learning units of the course, participants will be able to:  • Get Comfortable with Performance Accounting Analysis and Approaching Business Problems from a Management Point of View  • Understand How Accounting System Provide Information and Data for Management Decision Making and Influencing Management Decisions.
Learning Unit (LU)	Learning Hours (LH)	Contents
LU 1	LH 3	Introduction Introduction, Scope, Importance of Management Accounting, Differences between Management and Cost Accounting, Changing Role of Management Accounting, Controllership Accounting Responsibility and Limitations
LU 2	LH 9	Income Statement and Cost Profit- Volume Analysis Concept and Importance, Absorption and Variable Costing, Reconciliation Statement of Absorption and Variable Costing, Meaning, Assumption of CVP Analysis, Break-Even Analysis, Contribution Margin, Multiple Products and Break-Even
LU 3	LH 18	Budgetary Planning and Control  Definition and Objective of Budgetary Control, Advantages and Disadvantages of Budgetary Control, Types of Budget, Budgeting and Profit Planning, Preparation of Master Budget, Flexible Budget and Overhead Variance
LU 4	LH 12	Decision making process Concept of Relevance, Different Alternative Decision Making: Accept or Reject of Special Offer, Replacement of Assets, Make or Buy, Drop or Continue

LU 5	LH 6	Standard Costing Meaning, Advantages and Limitations of Standard Costing, Variance Analysis, Material and Labour Variance
References		<ol> <li>Hongren, Sundem and Stratton, Introduction to Management Accounting, 13th Edition, India: Pearson Education, 2002</li> <li>Bhattacharya, (2010), Management Accounting, 1<sup>st</sup> Edition, Pearson Education.</li> <li>Horngren, Charles, (2009), Introduction To Management Accounting, 5<sup>th</sup> Edition, Pearson Education</li> <li>Pandey, I.M. (2008), Management Accounting, 3<sup>rd</sup> Edition, Vikas Publishing House, Delhi</li> </ol>

Net Contact Hour is 48 excluding the exams and tests. evaluation Module: 50 percent will be assessed through the internal evaluation and 50 percent will be assessed through end semester examination

<b>Course Title</b>		Research Methodology
Course Code Number		MGT 354
Year/Semester		III/V
<b>Credit Hours</b>		03
Course Objecti	ives:	
Main Objective	e	This course studies the nature, scope, and significance of
		business research and research methodologies. The course
		focuses on the analysis of business problems and the use of
		scientific research as a problem-solving tool. This encompasses
		the understanding and application of appropriate research
		designs, research statistics, use of the computer for data
E II. OI.	4.	analyses, and report writing and presentation.
Enabling Object	cuves	After completion of all the learning units of the course,
		participants will be able to:  • Understand Resig Knowledge shout Research Their
		<ul> <li>Understand Basic Knowledge about Research, Their Methodology and Develop Basic Skills to Conduct</li> </ul>
		Survey Research and Case Studies.
		<ul> <li>Write and present research reports.</li> </ul>
		<ul> <li>Get conversant with the use of statistical analysis</li> </ul>
Learning	Learning	Contents
Unit	Hours	
(LU)	(LH)	
LU 1	LH 6	Introduction
		Meaning, Objectives and Significance of Research, Types of Research, Research Methods Versus Methodology, Research
		and Scientific Method, Research Process, Criteria of Good
		Research, Research Problem, Selecting the Problem, Review of
		Literature, Source of Literature, Organizing Library Findings
LU 2	LH 8	
	_	Research Design
		Meaning and Need of Research Design, Features of Good
		Research Design, Different types of Research Design
		(Exploratory Research, Descriptive and Causal Research)
		Sampling, Features of a good sample, Different types of
		sampling
LU 3	LH 6	Measurement and Scaling
		Measurement in Research, Types of Measurement (Nominal, Ordinal, Interval and Ratio)
		Scaling: Important Scaling Techniques, Scale Construction
		Techniques Techniques

		Reliability and Validity of Measurement
LU 4	LH 10	Data Collection and Analysis
		Primary and Secondary Data, Methods of Collection of Primary Data (Questionnaire, Research Interview, Focus Group Discussion), Questionnaires Construction and Administration, Pre- testing of Questionnaire, Appropriate Method for Data Collection, Important considerations for data collections
		Editing, Coding, Classification and Tabulation, Presentation of Data in Tables, Graphs and Diagrams, Statistical Methods of Analyzing Data, Use of data analysis tools like SPSS and Excel
LU 5	LH 7	Topic Selection and Research Proposal
		Topic Selection, Criteria of Topic Selection, Meaning and types of Research Proposal, Purpose of Research Proposal, Contents of Research Proposal
LU 6	LH 11	Preparation of Research Report
		Concept and Purpose of Report Writing, Types of Reports, Different Steps in Writing Report, Components and Layout of Research Report, Essential of Good Report.
References		1. Research Methodology Methods and Techniques 2 <sup>nd</sup> Edition, New age International Publishes.
		<ol> <li>Cooper R. Donald and Schindler S. Pamela, Business Research Method 9<sup>th</sup> Edition Mc Graw – Hill New York.</li> <li>Pant, P. R. Essentials of Business Research Methods, Buddha Publication, Kathmandu, Nepal</li> </ol>

Net Contact Hour is 48 excluding the exams and tests. evaluation Module: 50 percent will be assessed through the internal evaluation and 50 percent will be assessed through end semester examination

Course Title		Banking and Insurance Management	
Course Code Number		MGT 355	
Year/Semester		III/V	
Credit Hou		03	
Course Ob	·		
Main objective		As banking and insurance sector is thriving in Nepal, this course aims at honing skills of students theoretically and practically in these sectors. Students can explore career opportunities in banking and insurance sector.	
Enabling objectives		<ul> <li>At the completion of this course, the students will be able to:</li> <li>Understand basics of banking, regulatory provisions and recent technologies in banking</li> <li>Evaluate the various aspects of management in bank</li> <li>Analyze the retailing and CRM aspects in banking sector</li> <li>Understand the basic aspects of insurance sector, its regulatory provisions and various aspects of different types of insurance</li> <li>Evaluate the various types of risk and ways to manage it</li> </ul>	
Learning	Learning	Contents	
Unit	Hours		
(LU)	(LH)		
LU 1	LH 10	Basics of Banking	
		Meaning and Features of Bank, Banking in Nepal, Types of Bank, Role of Banks (Intermediation, Payment system, Financial Services), Regulatory Provisions Regarding Bank; Banking Products (Fee Based & Fund Based), BASEL Norms, Bancassurance, Micro financing, Principles of lending, Various Credit Facilities, Credit & Debit Cards, Electronic Fund transfer system, Merger provision	
LU 2	LH 12	Bank Management	
		Risk management, Credit management, Loan management, Investment management, Liability Management, Liquidity management	
LU 3	LH 6	Retailing and Customer Relationship Management (CRM)	
		Concept of retail banking; Retail Products Offered by Bank; KYC Norms; Principle of Customer Relationship; Relationship Building Strategies.	
LU 4	LH 10	Basics of Insurance	
		Indemnity, Insurable Interest, Materiality of facts, Uberimmae Fidae & implications Duty of Disclosure, Types of insurance (Life insurance, General insurance, Health & Medical insurance, Property related insurance, liability insurance, Reinsurance), Marketing of insurance products, Regulatory provisions regarding insurance, Role of Beema Samiti	

LU 5	LH 10	Risk	
		Concept, Classification of Pure risk (personal risk, property risk, liability risk, failure of other, overlapping risk), Rules of risk management, Risk management technique, Risk management process, Underwriting TPA basic assessment, Claim management of claim settlement	
References	8	<ol> <li>Maheshwari, S. N and Maheswari, S. K.: Banking Law and Practice, Kalyan Publishers, New Delhi.</li> <li>Varshey, P.N: Banking Law and Practice, Sultan Chand &amp; Sons</li> <li>Paul Greenberge: CRM-Essential Customer Strategies for the 21st Century, Tata McGraw Hill.</li> <li>Mishra M.N.: Modern Concepts of Insurance, S Chand &amp; Co. Ltd.</li> <li>George, E. Rajda: Principles of Risk Management and Insurance, Pearson Education.</li> <li>Peter S. Rose: Commercial Bank Management, McGraw Hill</li> </ol>	

Net Contact Hour is 48 excluding the exams and tests.

Course Title	<b>:</b>	Management Information System
Course Code Number		MGT 361
Credit Hours		03
Year/Semester		III/VI
Course Obje	ectives:	
Main objective		Management information system is core components of emerging business organizations. MIS aims to implement and utilize computing system in business organization to increase the productivity of the organizations to achieve their goal. It supposes to describe how organizations use information technology for competitive advantage. It aims to classify and categorize information systems based on types of function they support.
Enabling Objectives		<ul> <li>After the completion of the chapter, Students will be able to</li> <li>Define and describe the term information system and use of information system in an organization to better productivity.</li> <li>Explain about Components of information system</li> <li>Describe the process of how organizations use information technology for competitive advantage.</li> <li>Classify and categories type of information system.</li> <li>Explain different database structures, and their implementation and maintenance</li> </ul>
Learning	Learning	Contents
Unit	Hours	Contents
(LU)	(LH)	
LU 1	LH 6	Introduction
		Definition, purpose, objectives and role of MIS, Types of MIS, managerial challenges of information system, system, information system resources, information system activities, ethical and social issue in information system.
LU 2	LH 4	Information technologies
202	22.	Components of information system, Hardware components, software components, people, procedures, computer networking, Computer system: end user and enterprise computing, telecommunication network and alternatives.
LU 3	LH 8	System Development Overview of system development, system development process, completing the system development process, Modeling and designing the system, Alternative system, Digital firm, Application development for digital firm.
LU 4	LH 10	Information Management with Database system Introduction of database, database management system, difference between file system and database system, database structures (Hierarchical structure, Network structure, relational Structure, object oriented structure) Data planning and database

		design, Managing data resources, data Mining, Database
		maintenance, Application development.
LU 5	LH 10	Securing Information system
	222	Security Vulnerability, Malicious software, (Trajan Horse, Worm, Spyware) Inter-network security defenses (Encryption, Firewalls, E-mail monitoring, Virus defenses) Hackers and cyber vandalism, computer crime and cyber terrorism, Business value of security control, Establishing a framework for security and control (risk management) Security policies, Ensuring business continuity technological tools for security (Access control, data backup, security monitor, Firewalls, Antivirus
LU 6	LH 6	Software, Network security, Disaster recovery).
		Decision support system Introduction, information-decision and management, Decision structure, Decision support trends, Contemporary technology (eservices and Artificial intelligence) MIS components used to decision support system, (Management information system-MIS, decision support system-DSS, Executive support system-ESS, Online analytical process-OLAP) Enterprise portal and decision support system.
LU 7	LH 4	Enterprise and global management of information
		technology Business and IT, Succession planning, Business IT planning, information technology architecture, Managing Application development, managing IS operation, It staff Planning and monitoring user services, IT Governance.
References		<ol> <li>Text Book: James A, O Brein; George M; Ramesh Bhel, 9<sup>th</sup> Edition; Management information system, Tata MC Graw hill Education PVT. Ltd; New Delhi</li> <li>J. kanter "Management with information system", fourth edition, Prentice hall of India Ltd, 2004</li> <li>V. Rajaraman, "Analysis and design of information system", Prentice hall of India, 1998.</li> </ol>

Net Contact Hour is 48 excluding the exams and tests.

Course Title		Auditing
Course Code Number		MGT 362
Year/Semester		III/VI
<b>Credit Hours</b>	3	03
Course Obje	ctives:	
Main Objective		The course is designed to provide the student with a basic understanding of all aspects of auditing. These include accepting and planning the audit, evaluating internal controls, verifying account balances and financial statement assertions, reporting on audited financial statements, as well as auditing standards, and the legal liabilities .This Course Focuses on the Study of basic auditing principles, including professional standards, internal control, Vouching and Verification. It focuses on review of audit procedures and audit reports.
<b>Enabling Objectives</b>		<ul> <li>After the completion of all the learning units of the course, participants will able to:</li> <li>Develop the basic knowledge and skills of auditing</li> <li>Develop the capabilities of performing and reporting on audit of financial statements.</li> <li>Understand the theory, concepts, professional and legal standards and procedures underlying audits of financial statements</li> </ul>
Learning Unit (LU)	Learning Hours (LH)	Contents
LU 1	LH 8	Introduction to Auditing:
202	<b>U</b>	Nature and Scope of auditing; Objective of auditing; Errors and Frauds; Evolution of auditing in Nepal; Accounting, Auditing and Investigation; Basic Principles Governing an Audit; Nepal Standards on Auditing (NSAs) Issued by ICAN
LU 2	LH 12	Preparation for an Audit and Internal Control: Audit Planning; Audit Program; Audit Working Papers; Sources and Reliability of Audit Evidence; Method of obtaining audit evidence; Audit Sampling; Types of Sampling; Test Checking; Meaning of Internal Control; Inherent Limitation of Internal Control; Tools to review Internal Control System; Audit Materiality and Audit Risks; Continuous Audit; Interim Audit; Statutory Audit; Internal Audit; Tax Audit.
LU 3	LH 12	Vouching and Verification:

LU 4	LH 8	Meaning of Vouching; Audit of Cash Transactions; Audit of Payments; Audit of Receipts: Audit of Sales: Audit of Purchases: Vouching of Impersonal Ledgers; Meaning of Verification; Vouching Vs. Verification; Verification of Assets; Verification of Liabilities  Auditor's Report and Professional Ethics:
	_	Meaning of audit report; Contents of audit report; Signing on
		Audit Report; Types of audit Opinion; Professional Code of
		Conducts.
LU 5	LH 8	Special Types of Audit:
		Cost Audit; Audit of Companies; Audit of NGOs; Audit of
		School, Audit of Co-operatives; EDP Audit; Features and basic
		principles of Government audit; Role of Auditor General in Government Audit
References		Government Audit     Gupta, Kamal: Contemporary Auditing, Tata Mc-Graw-Hill
References		Publishing Company Ltd. , New Delhi
		2. Tondon, B.N. ,Sudharsanam S. And Sudharababu S.: A Handbook of Practical Auditing, S. Chand & Company Ltd., New Delhi
		3. Nepal Standard on Auditing: The Institute of Chartered Accountant of Nepal, Kathmandu
		4. NGOs Audit Directives: The Institute of Chartered Accountant of Nepal, Kathmandu
		5. Schools Audit Directives: The Institute of Chartered Accountant of Nepal, Kathmandu
		6. Co-operatives Audit Directives: The Institute of Chartered
		Accountant of Nepal, Kathmandu 7. Nepal Company Act, 2063, Ministry of Law & Parliamentary Affairs, Nepal
		8. Directives issued by Office of Auditor General of Nepal

Net Contact Hour is 48 excluding the exams and tests.

<b>Course Title</b>		Entrepreneurship Development
Course Code Number		MGT 363
Year/Semester		III/VI
<b>Credit Hours</b>		03
Course Objec	tives:	
Main Objecti	ve	This course aims to develop knowledge and wisdom about
		creating an entrepreneurial business. The course focuses on
		opportunity recognition, assembly of the financial and human
		resources needed to develop the idea, and launching the new
		venture. This course focuses on entrepreneurs, business plans
		and also assists in exploring businesses that are appropriate for
		venture capital investors.
<b>Enabling Obj</b>	ectives	After the completion of all the learning units of the course,
		participants will be able to:
		1. Explain the nature of entrepreneurship as a method of
		business ownership
		<ul><li>2. Explore the characteristics of an entrepreneur</li><li>3. Examine the advantages and disadvantages of</li></ul>
		entrepreneurship as a career choice
		4. Provide understanding of entrepreneurship that is,
		initiating an innovative new business venture and
		developing it into a self-sustaining and profitable
		enterprise.
		5. Provide the practical knowledge for the preparation of
		drafts of business plans for the development of new
		products, processes and services and for the financing of
		new enterprises.
Learning	Learning	Contents
Unit	Hours	
(LU)	(LH)	
LU 1	LH 4	Entrepreneurship General Concept:
		1 '
		Entrepreneur
LU2	1.11.6	Promotion of Venture
		, 11
		<u> </u>
Unit (LU)	Hours (LH)	Contents  Entrepreneurship General Concept:

		Fund, Source of Venture, Capital and Capital Structure Decision.
LU 3	LH 10	Small Scale Industries Concept of Self-Employment, Small Scale Industries and Cottage Industries, Legal and Statutory Environment in Setting of a Small Industry, Steps in Starting a Small Scale Industry, General Problem of Small Scale Industries in Nepal. Government Efforts to Improve Present Position of Small Scale and Cottage Industry in Nepal. Roles of Related Financial Institutions in Nepal to Promote Small Scale Industries.
LU 4	LH 6	Entrepreneurship and Management
		Project, Entrepreneurship and Management, Training and Development Programs, Evaluation of Entrepreneurship, Development of Support System, Setting Quality Standards, Incentives and Subsides
LU 5	LH 6	Business Plan  Introduction Scane and Importance Stans in Making Business
		Introduction, Scope and Importance, Steps in Making Business Plan (Market Plan, Production and Operational Plan, Organizational Plan and Financial Plan).
LU 6	LH 8	<b>Entrepreneurs</b> Women Entrepreneurs: Challenge to women Entrepreneurs, Achievement of Women Entrepreneurs, Roles Models of Women Entrepreneurs.  Theories of Entrepreneurs: Innovation Theory, Theory of High Achievement, X- Efficiency Theory, Theory of Profit and Theory of Social Change.
LU 7	LH 8	Social Networks For Entrepreneurship Biznik, Confound, Dreamstake, Entrepreneur Connect, Focus, Go Big Network, Linkedin, Partnerurp, Perfect Business and Ryze.
References		<ol> <li>Biswa Maskey and Narayan Manandhar, Small and Medium Enterprise Development in Nepal,2001</li> <li>Agrawal, G.R., Entrepreneurship and Small Business Management in Nepal, M.K. Publisher, Kathmandu, 2005</li> <li>Baker Ibrahim and Willard H. Ellis (1990), Entrepreneurship and Small Business Organization, USA: Kedall / Hund Publishing Co.</li> <li>Hisrich, Robert and Peters, Michael,(2002), Entrepreneurship, 5<sup>th</sup> Edition, McGraw Hill Education</li> <li>Kaulgud, Aruna (2003), Entrepreneurship Management, Vikas Publishing House, Delhi</li> </ol>

Net Contact Hour is 48 excluding the exams and tests.

Course Title	<u> </u>	Project Management
Course Code Number		MGT 364
Year/Semester		III/VI
Credit Hours		03
Course Obje		0.0
Main Object		The aim of this course is to explore the series of methods and tools that
Tylum Object		are used to plan or implement a change or project from its inspection to its
		completion. This course provides the basic knowledge about planning a
		Project, their management tools and guides us to work in a team.
<b>Enabling Ob</b>	oiectives	After the completion of all the learning units of the course, participants
	- J	will be able to:
		• Develop project Plan,
		Organize and control activities so that the projects would be
		completed as successfully as possible in spite of all the risks.
Learning	Learning	Contents
Unit	Hours	
(LU)	(LH)	
LU 1	LH 8	Introduction
	222 0	Concepts of project management concept of a project categories of
		projects, project life cycle, tools and techniques for project management.
		Project manager role and responsibilities.
LU 2	LH 8	Project definition
		Introduction, Background, Objectives, Very success criteria (KSC),
		Deliverables, Scope, Constraints, Resources, Performance criteria, Time,
		Risk, Assumptions, Reporting, Dependencies, Estimates, Time scales.
LU 3	LH 8	Planning the project
		Introduction, Milestones and phases, Project Time Frame and Cost,
		Choosing team, Planning for contingencies
LU 4	LH 8	Common project management tools
		Introduction, Brainstorming, Fish bone Diagrams, Project critical
		analysis, (CPA) chart, Gantt charts
LU 5	LH 8	Working with team
		Introduction, Forming, Storming, Norming and Performing, Adjourning
		or Mourning, Communicating with team, Delegation o others, How to
		delegate successfully
LU 6	LH 8	Need for Small Scale Industries
		Small scale industries definition, Classification of small scale industries.
		Advantages of small scale industries. Problems and implements to their
		progress
References		1. Project Management Chaudhary Tata McGraw Hill Pub.
		2. Project Management: The Managerial Process (Special Indian Edit.)
		Clifford F Gray, Oregon State University
		3. Projects: Planning, Analysis, Selection, Financing, implementation and
		Review Chandra, Prasanna
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Net Contact Hour is 48 excluding the exams and tests.

Course Title:		Introduction to Sociology
<b>Course Code Number</b>		MGT 365
Credit Hours		03
Year/Seme	ester	III/VI
Course ob	jectives:	
Main Objective		This course aims to provide basic sociological concept and methods for an adequate understanding of the sociological perspective on management and business administrations.
<b>Enabling Objectives</b>		After the completion of all the learning LUs student should be able to:  • Understand the basic concept about sociology and anthropology.  • Describing the social changes and social stratifications.  • Understand the social deviance, social culture and controlling measures about it.
		Explain about different sociological theories.
		<ul> <li>Understand the relation of sociology and Management.</li> </ul>
Learning Unit (LU)	Learning Hours (LH)	Course description
LU 1	LH 8	Introduction to Sociology
		Meaning, Definition and nature, Subject matter and emerging concept of sociology, relationship of sociology with psychology, economics and management, Application of sociology in management and Business administration.
LU 2	LH 8	Some basic concept of Sociology Community, society, Culture, Cultural Relativism, Ethnocentrism, Group, Ethnicity, Gender, Caste class, Norms, Values, Status and Role, Application of sociological concept in Management in related aspects, Social process, Socialization, Adaption, Globalization, Liberalization, Conflict, Cooperation, Industrialization.
LU 3	LH 6	Social Changes  Meaning and definition of social and cultural changes, Causes and characteristics socio-cultural change, Relevance in management to social and cultural change.
LU 4	LH 4	Social Stratification Social difference, inequality and stratification in terms of caste, class, gender ethnicity and power in the context of Nepal.
LU 5	LH 4	Social deviance and Social Culture  Meaning and definition of social control, principle means of social control, Meaning and definition of social deviance, issue of social deviance in difference society and time, social control and deviance and its relevance with management and business administration.
LU 6	LH 8	Sociological Imagination and Sociological Theories Marxist theory: basic Premises, World system Theory: Basic premises,

		Postmodernism: Basic premises, relevance of sociological theories in
		management.
LU 7	LH 10	The sociology of management
		Sociology of management, Sociology of organization, Organizational culture, Work and leisure, social capital and management, Dynamics of social capital, Markets and policies, Understanding cultural diversity,
D.C.		Organizational goal and society.
References		<ol> <li>Abraham M. francis(1982) Modern Sociological theory: An introduction Calcutta Oxford university press PP. 72, 103, 209-242</li> <li>Chaturvedi, A. and chaturvedi (1995) the rational of a sociology of organization. Introduction in the sociology of formal organization. Delhi oxford university, press PP 1-40</li> <li>Fligsten N. (2002) market as politics: A Political Cultural approach to market institutions in reading In Economic sociology, London Blackwell</li> </ol>
		<ol> <li>Lewis D. (1999) The management of Non-governmental development organizations, London: Rout ledge PP. 83-106</li> <li>Shankar Rao. CN(2000). Sociology: Concept and Uses, New Work: McGraw-Hill. Inc. PP 115-138</li> <li>Vidyabhushan and Sachadeva, (1983). An introduction of sociology, new Delhi: KitarMahal</li> </ol>

Net Contact Hour is 48 excluding the exams and tests.

<b>Course Title</b>		Operation Research
Course Code Number		MGT 371
Year/Semester		IV/VII
Credit Hours		03
Course Object	tives:	
Main Objectiv		This Course emphasizes on application of Operations Research
J		for solving business problems. The module covers topics that
		include: linear programming, Production Planning, Scheduling,
		Controlling, Inventory Management, Maintenance Management,
		etc.
<b>Enabling Object</b>	ectives	After the completion of all the learning units of the course,
		participants will be able to:
		<ul> <li>Emphasizes the application of Operations Research for solving business problems</li> </ul>
		<ul> <li>Develop problem modeling and solving skills and learn</li> </ul>
		how to make intelligent business decisions from the point
		of view of optimization
		Use quantitative methods and techniques for effective
		decisions—making; model formulation and applications
		that are used in solving business decision problems.
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Learning	Learning	Contents
Unit	Hours	Contents
Unit (LU)	Hours (LH)	
Unit	Hours	Introduction
Unit (LU)	Hours (LH)	Introduction Meaning, Definition, Functions and Its Environment Operation
Unit (LU)	Hours (LH)	Introduction Meaning, Definition, Functions and Its Environment Operation Production System, Life Cycle Approach, Historical
Unit (LU)	Hours (LH)	Introduction  Meaning, Definition, Functions and Its Environment Operation Production System, Life Cycle Approach, Historical Development of Production & Operation Management,
Unit (LU) LU 1	Hours (LH) LH 4	Introduction  Meaning, Definition, Functions and Its Environment Operation Production System, Life Cycle Approach, Historical Development of Production & Operation Management, Operation Competitiveness, Strategy, Productivity.
Unit (LU)	Hours (LH)	Introduction Meaning, Definition, Functions and Its Environment Operation Production System, Life Cycle Approach, Historical Development of Production & Operation Management, Operation Competitiveness, Strategy, Productivity.  Manufacturing & Service Environment
Unit (LU) LU 1	Hours (LH) LH 4	Introduction Meaning, Definition, Functions and Its Environment Operation Production System, Life Cycle Approach, Historical Development of Production & Operation Management, Operation Competitiveness, Strategy, Productivity.  Manufacturing & Service Environment Production Design, Process Selection, Automation & Decision
Unit (LU) LU 1	Hours (LH) LH 4	Introduction Meaning, Definition, Functions and Its Environment Operation Production System, Life Cycle Approach, Historical Development of Production & Operation Management, Operation Competitiveness, Strategy, Productivity.  Manufacturing & Service Environment Production Design, Process Selection, Automation & Decision Making, Nature & Importance of Service, Designing Service
Unit (LU) LU 1	Hours (LH) LH 4	Introduction Meaning, Definition, Functions and Its Environment Operation Production System, Life Cycle Approach, Historical Development of Production & Operation Management, Operation Competitiveness, Strategy, Productivity.  Manufacturing & Service Environment Production Design, Process Selection, Automation & Decision
Unit (LU) LU 1  LU 2	Hours (LH) LH 4	Introduction Meaning, Definition, Functions and Its Environment Operation Production System, Life Cycle Approach, Historical Development of Production & Operation Management, Operation Competitiveness, Strategy, Productivity.  Manufacturing & Service Environment Production Design, Process Selection, Automation & Decision Making, Nature & Importance of Service, Designing Service Organization & Guarantees  Capacity Planning Importance and Concept of Capacity Defining and Different
Unit (LU) LU 1  LU 2	Hours (LH) LH 4	Introduction Meaning, Definition, Functions and Its Environment Operation Production System, Life Cycle Approach, Historical Development of Production & Operation Management, Operation Competitiveness, Strategy, Productivity.  Manufacturing & Service Environment Production Design, Process Selection, Automation & Decision Making, Nature & Importance of Service, Designing Service Organization & Guarantees  Capacity Planning Importance and Concept of Capacity Defining and Different Measure, Determinates of Effective Capacity with Planning
LU 2	Hours (LH) LH 4  LH 4	Introduction Meaning, Definition, Functions and Its Environment Operation Production System, Life Cycle Approach, Historical Development of Production & Operation Management, Operation Competitiveness, Strategy, Productivity.  Manufacturing & Service Environment Production Design, Process Selection, Automation & Decision Making, Nature & Importance of Service, Designing Service Organization & Guarantees  Capacity Planning Importance and Concept of Capacity Defining and Different Measure, Determinates of Effective Capacity with Planning Process
Unit (LU) LU 1  LU 2	Hours (LH) LH 4	Introduction Meaning, Definition, Functions and Its Environment Operation Production System, Life Cycle Approach, Historical Development of Production & Operation Management, Operation Competitiveness, Strategy, Productivity.  Manufacturing & Service Environment Production Design, Process Selection, Automation & Decision Making, Nature & Importance of Service, Designing Service Organization & Guarantees  Capacity Planning Importance and Concept of Capacity Defining and Different Measure, Determinates of Effective Capacity with Planning Process  Process and Product
LU 2	Hours (LH) LH 4  LH 4	Introduction Meaning, Definition, Functions and Its Environment Operation Production System, Life Cycle Approach, Historical Development of Production & Operation Management, Operation Competitiveness, Strategy, Productivity.  Manufacturing & Service Environment Production Design, Process Selection, Automation & Decision Making, Nature & Importance of Service, Designing Service Organization & Guarantees  Capacity Planning Importance and Concept of Capacity Defining and Different Measure, Determinates of Effective Capacity with Planning Process  Process and Product Process & Product Selection Facilities, Layout Concept,
LU 2	Hours (LH) LH 4  LH 4	Introduction Meaning, Definition, Functions and Its Environment Operation Production System, Life Cycle Approach, Historical Development of Production & Operation Management, Operation Competitiveness, Strategy, Productivity.  Manufacturing & Service Environment Production Design, Process Selection, Automation & Decision Making, Nature & Importance of Service, Designing Service Organization & Guarantees  Capacity Planning Importance and Concept of Capacity Defining and Different Measure, Determinates of Effective Capacity with Planning Process  Process and Product Process & Product Selection Facilities, Layout Concept, Classification, Process and Approaches, Design Product for
LU 2	Hours (LH) LH 4  LH 4	Introduction Meaning, Definition, Functions and Its Environment Operation Production System, Life Cycle Approach, Historical Development of Production & Operation Management, Operation Competitiveness, Strategy, Productivity.  Manufacturing & Service Environment Production Design, Process Selection, Automation & Decision Making, Nature & Importance of Service, Designing Service Organization & Guarantees  Capacity Planning Importance and Concept of Capacity Defining and Different Measure, Determinates of Effective Capacity with Planning Process  Process and Product Process & Product Selection Facilities, Layout Concept, Classification, Process and Approaches, Design Product for Manufacture and Assembly, Process Selection, How Structure &
LU 2	Hours (LH) LH 4  LH 4	Introduction Meaning, Definition, Functions and Its Environment Operation Production System, Life Cycle Approach, Historical Development of Production & Operation Management, Operation Competitiveness, Strategy, Productivity.  Manufacturing & Service Environment Production Design, Process Selection, Automation & Decision Making, Nature & Importance of Service, Designing Service Organization & Guarantees  Capacity Planning Importance and Concept of Capacity Defining and Different Measure, Determinates of Effective Capacity with Planning Process  Process and Product Process & Product Selection Facilities, Layout Concept, Classification, Process and Approaches, Design Product for

LU 5	LH 6	Liner Programming
		Introduction to LP, Objectives and Constraints Graphic Method,
		Simplex Method, Duality Up to Three Variables, Assignment
		Models, Transportation Model
LU 6	LH 4	Production Planning, Scheduling, Controlling
		Concept, Aggregate Planning, Disaggregation, Master
		Production Scheduling, Loading, Sequencing, Detailed
LU 7	LH 10	Scheduling, Expediting Inventory Management
LU /	LHIU	Inventory Wanagement Inventory Cost, Independent Vs Dependent Demand, Inventory
		System, Basic Model Types, EOQ Model, Prof Determinacy
		Realistic Cost, Material Requirement Planning System and Its
		Structure.
LU 8	LH 6	Maintenance Management
		Concept and Types Maintenance Management Concept and
		Types of Maintenance, Break Down and Preventive
		Maintenance, Decision
LU 9	LH 8	Total Quality Management
		Concept of Quality Product and Service Quality, philosophical
		Elements, Specification and Quality Costs, Statistical Quality
		Control, Process Control, acceptance Sampling, Quality Management System ISO 9000 and 1SO 14000 Series
References		1. Adam & Efert (2007) Production and Operation
References		Management, New Delhi, Prentice Hall of India,
		2. Chase, Jacofs. Aquilano and Agrawal (2006) Operation
		Management for Competitive Advantage, New Delhi; Tata
		Mc- Graw - Hill Publishy Co.td.
		3. Manandhar, K.D and Shrestha, K.N (2000). Production and
		Operation Management, Kathmandu Valley Publisher.
		4. Shrestha, S and Silwal D (2000) Production and Operation
		Management, Kathmandu; Taleju PrakashaN.
		5. Krajewski and Ritzman (2002) Singapor Pte. Itel.
		6. Bajracharya P, Bajracharya S and Maharjan B. (2007)
		Production and Operation Management, Kathmandu, Quest
		Publication .

Net Contact Hour is 48 excluding the exams and tests.

Course Title		Consumer Behavior
<b>Course Code Number</b>		MGT 372
Year/Semester		IV/VII
Credit Hours		03
Course Object	ctives:	
Main objective		The focus of the course is to develop and enrich skills and knowledge in applying marketing concepts, theory and principles in global business environment. Key to the course is demonstrating how an understanding of buyer behavior can help to improve strategic decision making.
Enabling objectives		After the completion of all the learning units of the course, participants will be able to:  • Understand theories and concepts of buyer behavior  • Apply buyer behavior concepts to what customers do in "the real world"  • Improve skills in the research and analysis of customer segments, demand, and market potential  • Utilize knowledge of buyer behavior to enhance strategic decision
Learning	Learning	making Contents
Unit (LU)	Hours (LH)	
LU 1	LH 8	Introduction  Meaning and scope Of the consumer behavior, Types of consumer, Customer value, Satisfaction, Trust and retention, Consumer behavior and Segmentation, Market segmentation, Criteria for effective targeting, Bases for segmentation, Implementing segmentation strategies.
LU 2	LH 18	Individual Determinants of Consumer Behavior
		Personality: Nature of personality, Theories of personality, Brand personality, Self and Self image Perception: Elements of perception, sensory dynamics of the perception. Learning: Meaning and elements of consumer learning, Behavioral learning, cognitive learning Motivation: Consumer needs and motivation, Dynamics of motivation, Measurement of motives Attitude: Attitude formation, Structure models of attitudes, Strategies of the Attitude change, Values
LU 3	LH 10	Environmental Determinants of Consumer Behavior
		The changing family, Socialization and Related roles of family members, Family decision making and Consumption related roles, Family life cycle, Group dynamics and Consumer reference groups, Social class, Life style profiles of social classes, Selected consumer behavior applications of the social class, Culture, Invisible hand of culture, Culture satisfies needs, Measurement of culture, Sub-culture and cross cultural influences.
LU 4	LH 8	Consumer Decision Making And Beyond

		Consumer decision, Levels of consumer decision making, four views of
		consumer decision making, Model of consumer decision making, Beyond
		the decision: Consuming and processing, Relationship marketing,
		Challenges of customer satisfaction, Loyalty and migration
LU 5	LH 4	Marketing Ethics and Social Responsibility
		Exploitative targeting, Manipulating consumers, Social responsibility
References	<b>References</b> 1. Schiffman G.Leon and Kanuk Lazar Leslie," Consumer Behavior",	
		Edition Pearson Education
		2. London L.David and Bittle J.Albert," Consumer Behavior", 4 <sup>th</sup> Edition
		McGraw Hill.

Net Contact Hour is 48 excluding the exams and tests.

Course Title		Taxation in Nepal
<b>Course Code Number</b>		MGT 373
Year/Semester		IV/VII
Credit Hours		03
Course Object	tives:	
Main Objective		This Course aims to Introduce taxation with emphasis on broad provisions of Different Types of taxes in Nepal as it applies to individuals and proprietorships.
<b>Enabling Objectives</b>		After the completion of all the learning units of the course, participants will be able to:  • Gain Knowledge of the Provisions of Different Types of Taxes in Nepal  • Understands and practice the Concept of Value Added Tax
Learning	Learning	Contents
Unit (LU) LU 1	Hours (LH) LH 5	General Introduction
LUI	LHS	Concept and Importance of Tax, Principles of Taxation, Basic Concept of Income Tax, Features of Income Tax, Incidence of Tax, Tax Payers, General Types of Tax, Major Types of Taxes In Nepal, Evolution of Tax Law in Nepal.
LU 2	LH 4	Income Tax Act 2058
202	211 .	Objectives and Major Features, Sources of Income, Provision of Depreciation, Major Terminologies Used in Taxation.
LU 3	LH 4	Employment Taxation in Nepal: Employment Income; Amounts Included In Remuneration; Amounts Excluded In Remuneration; Allowable Deductions; Tax Rates; Retirement Fund; Tax Credit and Rebate; Calculation Of Income From Employment.
LU 4	LH 8	Business Taxation in Nepal
		Concept, Taxable Incomes, Tax exempt Amount, Business Exemptions and Concisions in Tax, Deductions not allowed, Allowable Reductions, Tax Rates. General Procedure of Computation Income from Business.
LU 5	LH 5	Investment Taxation In Nepal Concept, Taxable Income, Capital Gain Taxation, Allowable Expenses and Reductions, General Procedure of Calculation.
LU 6	LH 7	Tax Administration, Assessments and Collections Rights and Duties of Tax Authorities and Tax Payers, Advance Rulings, Maintenance of Documents, Assessments and Types of Assessments, Methods of Collections of Tax, Refund of Tax, Fines and Offences
LU 7	LH 7	Value added Tax (VAT) and Tax Planning

		Concept of VAT, Origin and Evolution of VAT, Method of
		Computation of VAT, Method of Collection, Realization and
		Return of VAT, Methods of Keeping Records of VAT.
		Meaning and Objective of Tax Planning, Tax Evasion and
		Rebate, Tax Avoidance and Tax Planning.
LU 8	LH 8	Set Off and Carry Forward of Loss
		Concept Of Set Off And Carry Forward Of Losses; Condition
		Applicable To Carry Forward Of Losses; Condition Applicable
		To Set Off (Business Loss, Investment Loss, Capital Loss)
Reference	es	1. Income tax Act, 2058( With Amendments) HMG Ministry of
		Law &
		2. Parliamentary Affairs
		3. Value Added Tax Act, 2052 (With Amendments) Ministry of
		Law & Parliamentary Affairs.
		4. Budget Speech of Nepal Government.
		5. Kandel P. R, Tax Laws and Tax Planning in Nepal, Buddha
		Academic Publishers and Distributers Pvt. Ltd. Kathmandu.

Net Contact Hour is 48 excluding the exams and tests.

Course Title	<u> </u>	<b>Business Environment in Nepal</b>
Course Code Number		MGT 374
Year/Semester		III/VII
Credit Hours		03
Course Obje		
Main Object		The focus of this course is to give an Insight of current
Titalii Object		economic situation of Nepal.
		This course give students the knowledge about Performance of
		private sector enterprises in Nepal and picture of Labor Market
		in Nepal.
<b>Enabling Ob</b>		After the completion of all the learning units of the course,
9	<b>.</b>	participants will be able to:
		• identify the rewards and risk of investing in Nepal.
		• understand the performance of Private sector, Labor
		market in Nepal, Tourism sector development and
		Agriculture development in Nepal.
		understand the condition of Foreign Direct Investment
		in Nepal and recent Economic Progress of Nepal.
Learning	Learning	Contents
Unit	Hours	
(LU)	(LH)	
LU 1	LH 5	Overview of the Investment Climate in the
		Formal Private Sector in Nepal
		Factor Markets, Innovation and Technology, Governance
LU 2	LH 5	Performance of Private Sector Enterprises
		Firm Performance and Costs of Poor Investment Climate,
		Performance in the Nepalese Private Sector
		Labor Productivity and the Investment Climate
LU 3	LH 8	Infrastructure: A Major Constraint to Private
		Sector Development
		Nepal's Infrastructure Conditions, Electricity and Power Supply,
		Roads and Transport
		Telecoms, Infrastructure as a Constraint to the Business, Climate
LU 4	LH 8	<b>Investment Climate in the Informal Sector</b>
		Concept and Definition, The Informal Sector in Nepal,
		Characteristics of Non-Agricultural Informal Enterprises in
		Nepal, Main Investment Climate Obstacles for Informal Firms,
		Access to Finance for Informal Firms, Infrastructure and Access
		to Land
LU 5	LH 7	<b>Expanding Firm Access to Finance in Nepal</b>
		Nepal's Financial Sector, Firm Access to Finance in Nepal, Firm
		Use of Financial Services Sources of Firm Finance in Nepal,
		Supply of Financial Services to Nepalese Firms, Obstacles to

		Increased Access to Financial Services for Nepalese Firms
LU 6	LH 7	The Investment Climate for the External Sector in Nepal
		Trends in Nepal's External Sector, Characteristics of Trading
		Firms in Nepal, Barriers to Trade
		Dependence on India and China, Nepal's Role as a Potential
		Transit Economy
LU 7	LH 8	The Tourism Sector and Potential for Future Growth
		Role of the Tourism Sector in the Nepalese Economy, Tourism
		Assets, Services, and Tourist Profiles
		Characteristics of Enterprises in the Tourism, Firm Performance
		in the Tourism Sector, Tourism Investments, Infrastructure and
		the Tourism Sector, Access to Finance in the Tourism Sector,
		Other Investment Climate Issues
References		1. Investment in Nepal, Leveraging the Private Sector for Job
		Creation and Growth, Gabi G. Afram, Angelica Salvi Del
		Pero, World Bank
		2. Nepalese Financial System and Investment Environment,
		Narayan Prasad Paudel, Ph.D, Ratna Pustak Bhandar,
		Kathmandu, 2010

Net Contact Hour is 48 excluding the exams and tests.

# Mid-Western University Faculty of Management

### MBA/BBA Internship Guidelines

2016

The students of MBA/BBA have to undertake internship for two months after the last semester and submit a report by the end of the internship. The report should be submitted to the School of Management, and it should be forwarded to Program Directors Office, Mid-Western University for final evaluation. It is an integral part of the MBA/BBA program of Faculty of Management, Mid-Western University. The internship report should include an overview of the assignment completed, lessons learned, and observations and experiences of the working environment. The Faculty of Management, Mid-Western University has developed these guidelines to meet basic standards of composition as well as the particular requirements of the internship report.

- i. In accordance with the University's policy for the operation of the internship program, each student must pay the fee of Rs. 1000.00 for internship evaluation. Additional charge for accommodation, travelling and other expenses for internship supervisor are the responsibility of the interning student if they are doing internship other than specified places by the University.
- ii. Student should select the organization for their internship by themselves. Recommendation letter will be provided by the School of Management for their internship. Internship supervisor may supervise their work any time during the period of their internship.
- iii. The job of internship may be done in any area of management preferably related to student's own area of specialization.
- iv. Each student must conduct their activities in accordance with regulations prescribed by the University.
- v. Students are required to submit a written report of their internship in a prescribed format by the University (Annex-1). To receive academic credit, the student must submit a full report mentioning reflection of the intern of the experience of 60 working days into the following term of enrolment after the internship.
- vi. The report should be written objectively with specific examples of new concepts or ideas learnt. It should cover intern's observations on how the real world works, and it should focus primarily on the experiences and lessons learned from the working environment.

- vii. The internship report should be on professional standard and correct in all respects. A high standard of editing is to be undertaken before submitting the report.
- viii. The student shall submit internship report to the Internship Coordinator of School of Management. The Internship Coordinator then should forward the report to the Directors' office for final evaluation.
  - ix. Intern's performance will be evaluated and marks will be provided as per Annex-2 for 40 marks, by internship supervisor appointed by the School.
  - x. The internal evaluation of the internship report shall be conducted by internship supervisor appointed by School as per Annex-3for 20 marks.
  - xi. The external evaluation of the internship report shall be conducted by the Directors' Office for 40 marks through the external examiner. The evaluation of the report shall be carried out in the format prescribed by the Dean, Faculty of Management, Mid-Western University (Annex 4). If the report is found to have been copied or does not meet the minimum requirement of the report, it may be rejected as well.
- xii. The internship reports should be computer typed in A4 size paper and consists of 25-30 pages. The margins of report should be 1.0" at top, bottom and right and 1.5" at left with 1.5 line spacing. The font size of 11 should be used in Times New Roman. The student should prepare 4 copies of report (one copy of spiral binding) and a soft copy of report should be submitted in E-copy.

### Annex-1

### TITLE OF THE INTERNSHIP REPORT

Candidate's Full Name
Roll Number
M.U. Registration Number
Exam Roll Number

An Internship Report Submitted to Name of the College/School

Submitted for the degree of Bachelor/Master of Business Administration

Birendranagar, Surkhet

Month, Year

### **DECLARATION**

This Internship Report entitled "" which is submitted by me	in
partial fulfilment of the requirement for the award of BBA/MBA degree of Mid-West	ern
University comprises my original work and due acknowledgements have been made	to
materials used in the report.	
Signature	
Name of Student:	
Date:	

### On Letter Head of School of Management

BONAFIDE CERT	TIFICATE
Certified that this inte	rnship report
Title of the Pro	oject
is the work	of
Name of the Ca	andidate
carried out the internship work under my superexamination	<del>-</del>
Signature	Signature
Name of the Supervisor	Name of the Program Director
Date: Year /Mon	nth/Date

#### **Table of CONTENTS**

Internship Certificate Issued by the organization

Declaration

Approval letter

Acknowledgement

**Table of Contents** 

List of Tables and Figures

List of Abbreviations

#### **Chapter 1: Organization profile**

Description of the organization including

- Organization's missions and objectives
- Brief history of the organization
- Major markets and customers
- Products and Services
- Organization Design and Structure
- Financial Structure
- SWOT Analysis

### **Chapter II: Job Profile and Activities Performed**

- Activities Performed in the Organization
- Problems Solved
- Intern's Key Observation and findings

### **Chapter III: Reflection of the study**

- Key Skill and Attitudes Learnt
- Feedback to the Organization
- Feedback to the College
- Feedback to the University

#### References

#### **Appendix**

### Annex-2 **MID-WESTERN UNIVERSITY**

Faculty of Management

## BBA/MBA Internship Program Intern's Performance Evaluation

Student's Name					
Name of the Organiz	zation				
Internship Superviso	or's Name				
Designation					
Review From	to				
Performance Ratin	g Definition				
	g must be used by the internship supervisor in ord	ler to ens	sure co	mmon	ality of
language and Consis					
	nance is consistently superior				arks)
	as: Performance is routinely above job requirements			•	arks)
	ons: Performance is regularly Competent and depen	dable		`	arks)
Below Expectations:	Performance fails to meet the job requirements			(2 m	arks)
of interns of BBA	in format has been designed strictly for the purpose of MBA Program of Mid-Western University. The ion should complete the form and forward it to the in the confidence.	Internsh	ip sup	ervisor	of the
Performance	Explanations	Marks the app			
1. Job Knowledge	Use of techniques and skills in the job	5	4	3	2
2. Productivity	Shows creativeness in job performance.	5	4	3	2
3. Responsiveness	Responsiveness in completing job tasks in time and level of commitment	5	4	3	2
4. Attitude	Attitude for learning new skills and takes challenges.	5	4	3	2
5. Team Work	Ability to work with co-workers having different backgrounds.	5	4	3	2
6 Dahariana					2
6. Behaviour	Neatness, Personal attire and hygiene appropriate to the job.	5	4	3	
7. Punctuality	Neatness, Personal attire and hygiene appropriate to the job.  Punctuality and record of attendance	5	4	3	2
	the job.				2
7. Punctuality 8. Overall	the job. Punctuality and record of attendance	5	4	3	
7. Punctuality 8. Overall Impression Grand Total (Full Marks 40) Special Remarks (if	the job.  Punctuality and record of attendance  Consider your overall impression of the item.	5	4	3	

#### Annex -3

#### **MID-WESTERN UNIVERSITY**

### Faculty of Management BBA/MBA Internship Program

### Internship Report Evaluation (Internal)

Student's Name
Exam Roll Number
MU Registration Number.
Title of Internship Report.

#### **EVALUATION SHEET**

Evaluation of Written Report (20 Marks)					
			Marks Awarded		
<b>Evaluation Factors</b>	Explanation	Full	Marks		
		Mark	Obtained		
1. Report Format	Chapter division, page format, typing cleanliness, tables and references used (overall)	5			
2.Description of the Scenario	Understanding of the industry, organization and organization's functions (Chapter2)	5			
3. Analysis of Job Performed	Critical analysis of the job performed within the organization (Chapter 3)	5			
4. Conclusions and lessons learnt.	Conclusions drawn and description of key lessons learnt by the Intern the internship (Chapter4)	5			
Grand Total	Total Marks Obtained	20			

Internal Supervisor
Name
Signature
Date

#### Annex -4

#### **MID-WESTERN UNIVERSITY**

### BBA/MBA Internship Program

Internship Report Evaluation (External)

Student's Name	
Exam Roll Number	••
MU Registration Number.	
<u>C</u>	
Title of Internship Report	

#### **EVALUATION SHEET**

Evaluation of Written Report (40 Marks)					
Marks					
Evaluation Factors	Explanation	Full	Marks		
		Mark	Obtained		
1. Report Format	Chapter division, page format, typing cleanliness, tables and references used (overall)	15			
2.Description of the Scenario	Understanding of the industry, organization and organization's functions (Chapter2)	10			
3. Analysis of Job Performed	Critical analysis of the job performed within the organization (Chapter 3)	10			
4. Conclusions and lessons learnt.	Conclusions drawn and description of key lessons learnt by the Intern the internship (Chapter)	5			
Grand Total	Total Marks Obtained	40			

External Evaluator	Dean
Name	Name
Signature	Signature
Date	Date

### Time Sheet of BBA/MBA Intern Student For the month of ......, 201

Company Information		
Name of the Company		
Address of the Company		
Name of the Company Supervisor		
Designation		
Telephone No	]	Mobil No
Intern student's information		
Name of the Student:		
Level: Master/ Bachelor Pr	rogram: MBA/BBA	Roll No
Mobile No		
Name of the Internship supervisor.		
Mobile No		

Day	Start	End	Hours	Place of work	Nature of work done
	time	time	worked		
01					
02					
03					
04					
05					
06					
07					
08					
09					
10					
11					
12					
13					
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					
24					
25					
26					
27					
28					
29					
30					
Total hrs.					
worked					



<b>Course Title</b>		Corporate Finance				
Course Code	e Number	MGT 385				
<b>Credit Hour</b>	S	03				
Year: IV		Semester: VIII (Finance Specialization)				
Course Obje	ectives:					
Main Object	tive	This course aims to Introduce concepts and practices on short-term				
		financing, Term Loans and Lease Financing, Common Stock Financing and				
		Long-Term Debt and Preferred Stock Financing.				
<b>Enabling Ob</b>	jectives	After the completion of all the learning units of the course, participants will				
		be able to:				
		Understand the basic concepts and theories of corporate finance				
		Analyze the cost of short-term financing				
		Analyze the term loan and lease financing				
		Evaluate the common stock financing				
		Analyze the debt and preferred stock financing				
		Understand the concept of dividend policy				
Learning	Learning	Contents				
Unit	Hours	Contents				
(LU)	(LH)					
LU 1	LH 4	Introduction to Corporate Finance				
		Corporate finance and financial manager; Financial manager's				
		responsibilities; Managerial actions to maximize shareholder wealth; The				
		agency problem: stockholders versus managers and stockholders versus				
		creditors; Corporate social responsibilities.				
LU 2	LH 10	Short-Term Financing				
		Nature of short-term financing, Advantages and disadvantages, Sources of				
		short-term financing: accruals, accounts payable (trade credit), commercial				
		paper, short-term bank loans – line of credit, revolving credit arrangement,				
		transaction loans; The cost of bank loan; Choosing a bank; accounts				
	receivable financing.					
LU 3	LH 10	Term Loans and Lease Financing				
		Meaning of term loan, Characteristics of term loans, repayment schedule,				
		Lease financing: significance of lease financing, types of lease, evaluating				
		lease financing in relation to debt financing				
LU 4	LH 10	Common Stock Financing				
		Features of common stock; Rights common stockholders; Advantages and				
	L					

		disadvantages; The market for common stock; Methods of selling securities: public offering, rights offering and private placement; Analysis of rights offering and effect of rights offering on shareholders' wealth,
LU 5	LH 8	Long-Term Debt and Preferred Stock Financing Types of long-term debt instruments, trustee and indenture, Call provision, Sinking fund, Advantages and disadvantages; Preferred stock: features, types, advantages and disadvantages, Use of debenture and preferred stock in Nepalese capital market.
LU 6	LH 6	Dividend Policy Concept of Dividend Policy, Factors Influencing Dividend Policy, Dividend Payment Procedures, Stock Dividends and Stock Splits, Types of Dividend Policy: Residual Policy and Stability in dividend.
References		<ol> <li>Reference Books</li> <li>James C. Van Horne, Financial Management and Policy, Prentice Hall of India, New Delhi</li> <li>Eugene F. Brigham, and Michael C. Ehrhardt, Financial Management: Theory and Practice, Thomson Asia, Singapore.</li> <li>Ross, S. A., Westerfield, R. W. &amp; Jordan, B. D. Fundamentals of corporate finance. New York: McGraw-Hill Irwin</li> <li>Paudel, R. B., Baral K. J., Gautam R. R. &amp; Rana S. B. Fundamentals of corporate finance. Kathmandu: Asmita Books Publishers and Distributors.</li> </ol>

Net Contact Hour is 48 excluding the exams and tests.

Evaluation Module: 50 percent will be assessed through the internal evaluation and 50 percent will be assessed through end semester examination

Course Titl	le	Working Capital Management
Course Code Number		MGT 386
Year: IV		Semester: VIII (Finance Specialization)
Credit Hou	ırs	03
Course Ob	jectives:	
Main objec	tive	This course aims to present an overview of sources of finance including
		accruals, trade credit, inventory control models and responsibility, Control
		devices, Inventory Management. It further aims to provide insights of
		collection systems, Cash concentration strategies, disbursement tools,
		investment in marketable securities.
Enabling of	bjectives	After the completion of all the learning units of the course, participants will
		be able to:
		<ul> <li>Describe the varius sources of finances</li> </ul>
		Understand the insights of collection systems
		<ul> <li>Understand the investment in marketable securities.</li> </ul>
Learning	Learning	Contents
Unit (LU)	Hours (LH)	
LU 1	LH 12	Financing and control of working capital
		Introduction, sources of finance including accruals, trade credit, working
		Capital advance by commercial banks, regulation of bank finance, public
		deposits, ICDs, short term loans from FIs, right debentures for Working
		Capital, commercial papers and factoring. Working Capital & banking policy
LU 2	LH 12	Inventory management
		Scope, Type of control required, cost of holding inventories,
		inventory control models and responsibility, Control devices, Inventory
X X X 2	T TT 40	Management & Evaluation.
LU 3	LH 10	Receivable management
		Objectives, benefits, cost, credit policies, Evaluation of the credit
TILA	T TT 1 A	applicant, credit terms, collections from accounts receivable.
LU 4	LH 14	Cash Management
		Scope, motives for holding cash, factors determining the cash balance, Cash
		system; Cash flow; Types of collection systems, Cash concentration
		strategies, disbursement tools, investment in marketable securities; types of marketable securities, Forecasting for Cash flows: methods of financial
		forecasting, Sources of uncertainly in cash forecasting, hedging cash balance
		uncertainties, hedging via interest rate, futures & options on futures
References	<u> </u>	Essentials of Working Capital Management, James S Sagner, John Wiley
References		and Sons Publication
		2. Working Capital Management, Theory and Strategy: Robert Alan Hill
		2. Working Capital Management, Theory and Strategy. Novelt Alan Hill

Net Contact Hour is 48 excluding the exams and tests.

Evaluation Module: 50 percent will be assessed through the internal evaluation and 50 percent will be assessed through end semester examination.

Course Title		Financial Institution and Market (FIM)
Course Code Number		MGT 387
Year: IV		Semester: VIII (Finance Specialization)
Credit Ho		03
Course Ob		<del>-</del>
Main obje	ctive	This course aims to present an overview of the roles played by the various markets, institutions and financial authorities. This course is intended develop understanding about the role of financial institutions and markets in the changing business environment.
Enabling of	objectives	After the completion of all the learning units of the course, participants will be able to:
		<ul> <li>Describe how financial markets and institutions work</li> </ul>
		<ul> <li>Understand the structure of interest rates</li> </ul>
		<ul> <li>Understand the Security Market and how they are Governed</li> </ul>
		• Determine exchange rate system, and the central bank intervention in the currency market
Learning	Learning	Contents
Unit	Hours	
(LU)	(LH)	
LU 1	LH 4	Roles of Financial Institution and Markets
		Concept of Financial Market, Functions and Classification of Financial Market, Historical Background of Financial Market, Financial Markets and Transformation of the Initial Endowment
LU 2	LH 4	Money, Price, Interest Rates and Exchange Rates
		Relationship among these Factors, Level and Structure of Interest Rates, Determinants of Interest Rates, Exchange Rates and Inflection
LU 3	LH 8	Financial Intermediation by Depository Institution
		Deposit and Loan, Factors affecting them: Competition, Asymmetric Information, Default Risk, Transaction cost, Adverse Selection, Moral Hazards and Credit Rationing. Agency Problem in Financial Institutions,
		Liquidity Risk, Interest and Exchange Rate Risk, Credit Risk and Operation Risk inherent in Financial Institutions, Management of Those Risks, Lessons Learnt from the National and International Experience
LU 4	LH 8	Banking Institutions
		Introduction, Functions and Objectives of Central Bank, Monetary Policy, Nepal Rastra Bank,
		Concept, Functions and Source of Fund of Commercial Banks, Management of Commercial Banks, Definition and Nature of Development Banks, Some Major International Institutions
LU 5	LH 8	Securities Market
		Securities Market and Function of Price Discovery, Liquidity, Transaction,

		Cost Reduction, Structure and Regulation of Securities Market, Comparing Regulatory Structure of Nepalese Market with Other Development Market,
		World Wide Stock Market.
LU 6	LH 8	Market for Government Securities
		Primary Market and Auction Procedures, Procedures in Nepalese Market Composed with Procedures of other Countries Especially India and US, Secondary Market and their Organizations, Secondary Market of Nepal compared with others Country Market Especially India and US.
		Dealing in Securities, Bid ask spared, Carry, Trading Project, Repurchase Agreement, Reverse Repose
LU 7	LH 8	Stability of the Financial System
		Bank Runs and Panics, Crashes in Stock Market: Their Causes and Consequences, Factors Affecting Stability, Fragmentation and Interference, Private and Government Managers in Improving Stability of Financial System, Clearing House Association, Regulation and Supervision, Lender of Last Resort, Trading Halts and Circuit Breaker, Deposit Insurance, Cost and Benefit of Such Measures.
References	S	Johnsonb, Hazel J. "Financial Institutions and Markets". A Global Perspective, Sigapore Mc Graw Hill.
		Shrestra, M. K. and Bhandari D. B. "Financial Markets and Institutions"     Asmita Books Publications and Distribution, Kathmandu

Net Contact Hour is 48 excluding the exams and tests.

Evaluation Module: 50 percent will be assessed through the internal evaluation and 50 percent will be assessed through end semester examination.

Course Title		Service Marketing
Course Code Number		MGT 388
Year/Semester		IV/VIII
Credit Hours		03
Year: IV		Semester: VIII (Marketing Specialization)
Course Ob	jectives:	
Main objec		The aim of this course is to examine the important issues facing by service
		providers and the successful implementation of a customer focus in service-
		based businesses. Topics include an overview of services marketing;
		understanding the customer in services marketing; the delivery of services;
		managing demand and capacity; and promotion and pricing strategies in
		services marketing
Enabling o	bjectives	After the completion of all the learning units of the course, participants will
		be able to:
		Familiarize with the basic fundamentals of services marketing and its differences with product marketing.
		its differences with product marketing.  Lindarstand the issues related with service and dustivity quality and
		<ul> <li>Understand the issues related with service productivty quality and delivery.</li> </ul>
		<ul> <li>Integratrate marketing, operation and human resources.</li> </ul>
Learning	Learning	Contents
Unit (LU)	Hours (LH)	Contents
LU 1	LH 9	Fundamentals in service marketing
		Introduction to Service, The Service Sector, Basic Differences Between
		Goods and Services, An integrated Approach to Service Management, A
		structure for making service management decisions ,The Value of
		classification Schemes, The three levels of a service product:, Service as a
		process.
LU 2	LH 9	The service as a product
		Contact with the Service Organization, Managing service encounters Service
		as a system, Customer Focus, Physical Evidence, The Augmented Product,
		The service attached to industrial products, Service design
LU 3	LH 6	Pricing for service
		What Makes Service Pricing Different, Foundation of Pricing Strategy,
LU 4	LH 6	Pricing and Demand, Putting Pricing Strategies into Practice
LU 4	Lno	Promoting and communicating service value Internal Communications, External Communication as a Reinforcement
		System, Making the Service Value more Visible, Setting Communication
		Objectives and choose the Means to Act
LU 5	LH 6	Delivery channels
		Physical versus Electronic Delivery, Physical Evidence and the
		Servicescape, Place, Cyberspace, and Time Decisions, the Role of
		Intermediaries
LU 6	LH 6	Productivity, quality & variable demand
		Understanding Service Quality, Customer Satisfaction, The Productivity and
		the fluctuating demand

LU 7	LH 6	Integrating marketing, operation and human resources Human Resource Issues in High-Contact. Environments, Empowerment of Employees, Cycles of Failure, Mediocrity, and Success, The search for
		synergy in service management
References		<ol> <li>Principles of Service Marketing &amp; Management. By Christopher Lovelock Jochen Wirtz</li> <li>Service Marketing- People Technology Study, Lovelock, C, Writz, J and Chaltjee, Pearson Education</li> <li>Marketing Management. Philip Kotler 13<sup>th</sup> edition, a south Asian Perspective</li> </ol>

Net Contact Hour is 48 excluding the exams and tests.

Evaluation Module: 50 percent will be assessed through the internal evaluation and 50 percent will be assessed through end semester examination.

<b>Course Title</b>	e	Sales Management
Course Code Number		MGT 389
Year: IV		Semester: VIII (Marketing Specialization)
Credit Hour	rs	03
Course Obj	ectives:	
Main objective		The main objective of this course is to enrich and enlarge the skills of student as a sales executive and as a participant in the marketing management team. This course further supports in formulating strategies on the product line, on pricing, on physical distribution, on marketing channel,
Enabling ob	aioatiwas	and on promotion.  After the completion of all the learning units of the course, participants will
Enabling objectives		<ul> <li>be able to: <ul> <li>Understand the interrelationships of personal selling and marketing strategy, including the art of salesmanship, personal selling objectives, and sales related marketing policies.</li> <li>Recognize the shifts to the organizing of the sales effort both within the enterprise and relative to the distribution network.</li> <li>Depth analysis of the sales executive's primary responsibilities to the sales force.</li> <li>Concentrate on techniques of controlling the sales effort, including sales budgets, quotas, territories, and sales and cost analysis.</li> <li>Consider the emerging field of international sales management, emphasizing sales force operations across national boundaries.</li> </ul> </li> </ul>
Learning	Learning	Contents
Unit (LU)	Hours (LH)	
LU 1	LH 8	Personal Selling and Marketing Strategy Evolution of sales department, sales management, objectives of sales management, types of personal selling objectives, product policies, distribution policies, pricing policies, competitive settings and personal-selling strategy.
LU 2	LH 8	Organizing the Sales Effort  Nature of the sales management positions, functions of the sales executives, qualities of the effective sales executives, relations with top management, relations with managers of other marketing activities, setting up a sales organization, coordination of personal selling with other marketing activities, objectives and methods of manufacturer.
LU 3	LH 12	Sales Force Management Sales force management, organizing for recruiting and selection of sales force, planning sales training programs, executing and evaluating sales training programs, motivating sales personnel, compensating sales personnel, sales meetings and sales contests, controlling sales personnel.
LU 4	LH 12	Controlling the Sales Effort The sales budget; purposes of the sales budget, sales budget-form and

		content, budgetary procedures. Quotas; objectives in using quotas, types of quotas and quotas-setting procedures, administering the quota system. Sales territories; the sales territories concept, reason for establishing or revising sales territories, procedure for setting up or revising sales territories, deciding assignment of sales personnel to territories, routing and scheduling sales personnel.
LU 5	LH 8	International Sales Management International sales management and culture, head office influence on overseas selling activities, formulating sales strategies at the national level, sales organizational structure, recruitment and selection, sales training, sales compensation, sales presentations, salesperson evaluation and control.
References		<ol> <li>Still.R., Cundiff. E., Govoni.N., (20). Sales Management. (5<sup>th</sup> ed.). Pearson</li> <li>Karl F. Gerald L Manning and Barry L Reece. (20) Selling Today:         Building Quality Partnership. (8<sup>th</sup> ed.). Pearson Education</li> <li>Tanner, Honeycutted; Erffmeyer Robert C; (20). Sales Management.         Pearson Education</li> </ol>

Net Contact Hour is 60 excluding the exams and tests. Evaluation Module: 50 percent will be assessed through the internal evaluation and 50 percent will be assessed through end semester examination.

Course Title		Advertising Management
Year/Semester		IV/VIII
Course Code Number		MGT 390
Credit Hours		03
Year: IV		Semester: VIII (Marketing Specialization)
Course Obje	ctives:	( <b>B</b> . <b>I</b> )
Main objective		Advertising as a marketing communication tool is gaining prime importance. The course incorporates advertising management as a core part of brand building activity by giving the participants the technical of developing an advertising message and developing an advertising campaign.
Enabling objectives		After the completion of all the learning units of the course, participants will be able to:  Learn how to develop and write advertising and marketing plan.  - Increase learning and skills to identify strategic choices and best alternatives from among those available in a given situation.  - Identify and create message strategy and tactics.  - Give brands cultural meaning by identifying the group influence and word-of mouth advertising.  - Understand the socio-cultural and global aspects of the advertising.
Learning Unit (LU)	Learning Hours (LH)	Contents
LU 1	LH 5	Advertising Planning and Decision Making Planning framework, marketing strategy and situation analysis, marketing plan, the communication and persuasion process, the advertising plan, facilitating agencies, social, legal, and global factors.
LU 2	LH 5	Setting Goals and Objectives Function of advertising objectives, behavioral dynamics, advertising response variables intervening between advertising and action, specifying the target segment, the DAGMAR approach.
LU 3	LH 5	Message Strategy Attention, from attention to recall, attention versus comprehension, interpretation and comprehension.
LU 4	LH 7	Group Influence and Word-of-Mouth Advertising The concept of reference groups, nature of reference groups influences on brand choice, factors influencing the degree of group influence, informational influence; word-of-mouth and diffusion processes.
LU 5	LH 6	Message Tactics Rational creative approaches, emotional creative approaches, using an endorser, distraction effects.
LU 6	LH 7	Media Strategy Economic analysis in setting and allocation budgets, simple but questionable budgeting decision rules, marketing experimentation and

		budgeting, regression of optimal repetition frequency.
LU 7	LH 5	Media Tactics Media class decisions, media vehicle decisions, media option decisions, scheduling and timing decisions, creating in media planning, media buying and organization.
LU 8	LH 8	Advertising and Society A structuring of the issues, nature and content of advertising, effects on values and lifestyles, economic effects of advertising, advertising and competition.
References		<ol> <li>Batra, R. Myers, J. &amp; Aaker, D. (2013). Advertising Management. (5<sup>th</sup> ed.). Pearson</li> <li>Philip Kotler and Marketing Management, 13th edition, A South Asian Perspective</li> <li>William F. Arens.(20). Contemporary Advertising. Tata McGraw Hill</li> </ol>

Net Contact Hour is 60 excluding the exams and tests.

Evaluation Module: 50 percent will be assessed through the internal evaluation and 50 percent will be assessed through end semester examination.

Course Title		Human Resouce Development
<b>Course Code Number</b>		MGT 391
Credit Hours		03
Year: IV		Semester: VIII (HRM Specialization)
Course Ob	jectives:	-
Main objec		This course aims to familiarize the graduates with the concepts of integrated human resource development system and principles of designing an effective HRD systems.
Enabling o	bjectives	After completion of all the learning units of the course, participants will be
		able:
		- to understand basic knowledge regarding the concepts of human resource development,
		- to learn and execute basic skills to undertake human resource development functions,
		- to identify and assess the factors affecting human resource development,
		<ul> <li>to highlight the existing practices and problems associated with HRD in Nepal.</li> </ul>
Learning Unit (LU)	Learning Hours (LH)	Contents
LU 1	LH 6	Introduction to Human Resource Development
		Concept of HRD, elements of good HRD, the HRD process, functions of HRD, scope of HRD, importance of HRD, role of managers in HRD; skills and competencies required for HRD; factors affecting HRD, concept of HRD strategies, HRD system, designing effective HRD system, role of HRIS in HRD, basic concepts of HRD audit.
LU2	LH 14	Training and HRD
		Concept of training, training process, role of training in HRD, training needs assessment; training methods: on-the-job training, off-the-job training; better management of training.  Management development and HRD  Concept of management development, need assessment for management development; methods of management development: on-the-job methods and off-the-job methods.  Career planning and development
		Concept of career planning, need for career planning, objectives of career planning, process of career planning, steps in career development; organizational development interventions.
LU 3	LH 12	Performance appraisal and counselling Meaning and purposes of performance appraisal, performance appraisal process; performance appraisal methods; essay, checklist, critical incident, behaviorally anchored rating scales (BARS), individual ranking, paired comparison, MBO, 360° appraisal; feedback of performance appraisal, performance coaching, performance counselling, performance and reward.  Employee welfare and Quality of work life

		Meaning and need for employee welfare, types of welfare programmes:
		inside and outside the work place; approaches to employee welfare,
		employee welfare and quality of work life.
LU 4	LH 10	HRD implementation
		Concept of HRD implementation, steps in HRD planning, assessing HRD
		climate, strengthening HRD function, assessing HRD needs, structuring the
		HRD function, orientation and involvement of line managers, monitoring
		mechanism for HRD.
LU 5	LH 6	HRD in Nepal
		HRD policies in Nepal, HRD practices in Nepalese organization, problems
		associated with HRD in Nepal.
References	}	1. Rao, T.V., and Pereira, D.F. Readings in HRD. New Delhi: Oxford and
		IBH.
		2. Rao, T.V., and Pereira, D.F. Recent Experiences in HRD. New Delhi:
		Oxford and IBH.

Net Contact Hour is 48 excluding the exams and tests.

Evaluation Module: 50 percent will be assessed through the internal evaluation and 50 percent will be assessed through end semester examination.

Course Title		Compensation Management
Course Coo		MGT 392
Credit Hours		03
Year: IV		Semester: VIII (HRM Specialization)
Course Objectives:		, a
Main objectives		The objective of this course is to impart an understanding on design,
		implementation and improvement of various types of compensation like salary, wage and various forms of incentives in professional working climate and generating exposures of students to tools and techniques of aligning compensation decisions with employee motivation, satisfaction, performance and retention.
Enabling objectives		<ul> <li>After the completion of this course, the students will find themselves familiar with:         <ul> <li>Various forms of compensation and popular practices of compensation administration in globally organizations with regard to diverse nature of jobs</li> <li>Approaches to matching various dimensions of employee rewards with employees competence, performance and motivation</li> <li>A range of factors to address for designing and implementing compensation methods and processes as mainstream management practices</li> <li>Techniques to solve compensations related problems in relation to state of art HR practices</li> </ul> </li> </ul>
Learning	Learning	Contents
Unit (LU)	Hours (LH)	
LU 1	LH 8	Introduction to Compensation
		Meaning and nature of compensation, Significance and impact of employee compensation, Elements and components of compensation (forms of pay), Steps in formulating compensation strategy, Issues in compensation management
LU2	LH 12	Designing Compensation Process of compensation management, Relation between strategic plan and compensation, Rationale behind pay differences, Pay structure criteria: job focused and person focused, Factors in design and choice of pay structure, Design of base pay: Job based structure- Job evaluation, Process and techniques of job evaluation, Challenges involved in Job Evaluation; Person-based Structure: Skill plans, Skill analysis, Competency mapping and Competency analysis, Executive compensation program
LU 3	LH 8	Incentives and benefits
		Concept and types of incentives, Pros and cons of using incentive

	system, Organization wide incentive plan,(Profit sharing, Stock options, Employee stock ownership plan,) Individual and team based incentive, Meaning and types of benefits,	
LH 10	Theoretical Foundation on Wage	
	Theories of wages: Subsistence theory, Wage Fund Theory, Marginal Pr oductivity theory, Residual claimant theory, Bargaining theory, Construction of index numbers and their uses for wage and dearness	
	allowance,	
	Wage and salary surveys, the wage curve, preparing salary matrix,	
	significant compensation issues,	
LH 10	Institutional Roles in Compensation Determination	
	Provisions of Labour Act for minimum wage fixation, Salary	
	determination in public sectors, Compensation determination in private	
	sectors with special reference to banking and manufacturing sectors,	
	Role of unions, Legal and taxation issues on employee compensation,	
	Issues regarding wage and salary in the context of Nepal	
i	1. Strategic Compensation, Joseph J. Martocchio, 3rd Edition, Pearson Education	
	2. Compensation Management in Knowledge based world, Richard I.	
	Anderson, 10th edition, Pearson Education	
	3. Berger, L.A. and Berger, D. The Compensation Handbook: A State-	
	of-the-Art Guide to Compensation Strategy and Design, 5th Edition, McGraw-Hill, 2008.	

Net Contact Hour is 48 excluding the exams and tests.

Evaluation Module: 50 percent will be assessed through the internal evaluation and 50 percent will be assessed through end semester examination

Course Title		Industrial Relations
Course Code Number		MGT 393
Credit Hours		03
Year: IV		Semester: VIII (HRM Specialization)
Course Objectives:		-
Main objectives		The issues to industrial relations are central feature of organizational life. This course intends to impart conceptual and practical aspects of employee relations at the macro and micro levels.
Enabling objectives		After the completion of this course the students will be familiar with:  • Conceptual foundation of industrial/labour relations • Several dimensions of labour relations with their universal relevancies • Policy framework of labour relations for harmonious relationship between employers and employees and smooth functioning of an organization • Labour related laws in Nepal with their provisions in connection with health employment relations
Learning	Learning	Contents
Unit (LU)	Hours (LH)	
LU 1	LH 10	Introduction  Meaning and scope of industrial relations, Structure and Evolution of Industrial Relations: Concept, Nature and models of IR- Unitarist, Pluralist, Dunlop's and Marxist perspectives of IR; Determinant, Socio-Economic, Technical, and Political factors affecting IR in changing Environment, Approaches to the study of Industrial Relations, Industrial Relations movements in Nepal
LU 2	LH 8	Trade Unionism
		Meaning and function of Trade Union, Types & structure of Trade Union, History of Trade Unionism in Nepal, Major provisions of trade union act of Nepal: Registration, objectives, Rights, duties and functions of trade union.
LU 3	LH 10	Industrial Safety and Health and Employee Welfare
		Concept of health and safety in industrial relations, Causes of industrial accidents, Major issues in health and safety, important provisions of health and safety in Nepalese context, Occupational health and hazards: Meaning, problems and issues, psychological problems and solutions  Concept, objectives, scope and need of employee welfare, Voluntary welfare measures, Statutory welfare measures in Nepal
LU 4	LH 12	Industrial Disputes and Collective Bargaining

		Meaning, types & causes of Dispute, Dispute settlements methods: Negotiation, Mediator, Arbitration, Role of Judiciary &
		its impact on industrial relation, Dispute settlement process in Nepal
		Meaning, characteristics, importance of collective bargaining, essential conditions for success of collective bargaining, process of collective bargaining, causes for failure of collective bargaining, Industrial unrest: provisions of strike, lockout and collective bargaining in Nepalese context,
LU 5	LH 8	International Labour Organization (ILO) Origin, objectives and functions of ILO, Contribution and Structure of ILO, Role of ILO in Nepal, ILO Conventions: Its adaptation and challenges in Nepal
References		<ol> <li>Mamoria C.B. and Sathish Mamoria, Dynamics of Industrial Relations, Himalaya Publishing House, New Delhi, 2007.</li> <li>Arun Monappa, Ranjeet Nambudiri, Patturaja Selvaraj. Industrial relations &amp; Labour Laws. Tata McGraw Hill. 2012</li> <li>Labour act of Nepal</li> <li>Trade union act of Nepal</li> </ol>

Net Contact Hour is 48 excluding the exams and tests.

Evaluation Module: 50 percent will be assessed through the internal evaluation and 50 percent will be assessed through end semester examination